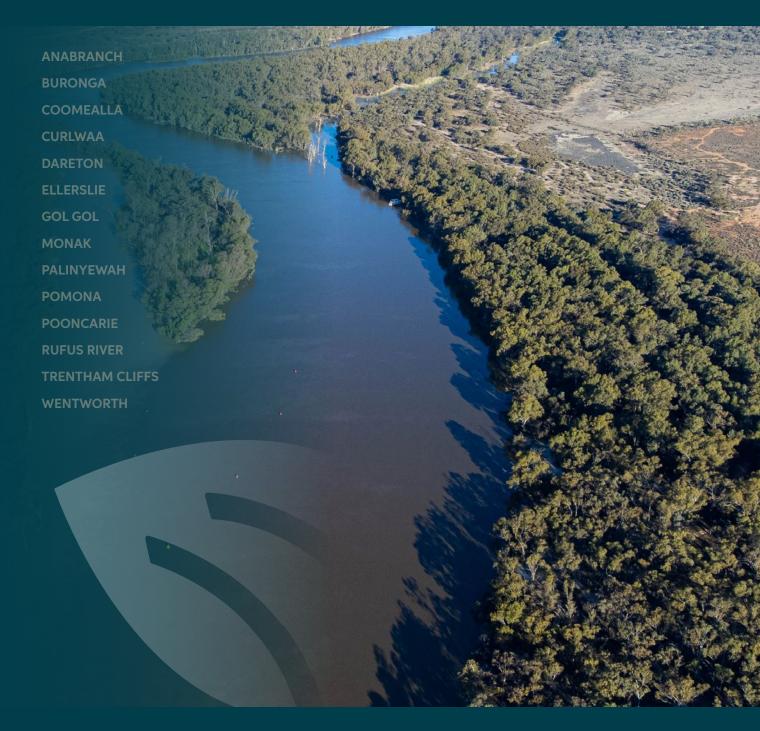
Wentworth SHIRE COUNCIL



Candidate Information

Waste Officer

Join Wentworth Shire Council for a career in a progressive, community-focused work environment that prioritises the interests of the Shire. Wentworth Shire Council is committed to becoming a child safe organisation by embedding the NSW Child Safe Standards across our organisation. An advocate of Equal Employment Opportunity, Council offers outstanding working conditions and a team-oriented, positive culture.

Employees at Wentworth Shire Council are provided with a range of benefits:

- Accrued Rostered Days Off throughout the year (for eligible roles), in addition to four weeks of Annual Leave
- Long Service Leave entitlements after five years of service
- Professional development opportunities

Applications are encouraged from individuals of all backgrounds, including Aboriginal and Torres Strait Islander peoples, people of different ages, those with disabilities, and members of the LGBTIQIA+ community, as well as candidates from various cultural and linguistic heritages.

Wentworth Shire, home to about 8,000 residents, offers a unique lifestyle by the Murray and Darling Rivers. A place of natural beauty and outdoor activities, the Shire is ideal for families. Nearby Mildura provides additional amenities and cultural experiences. This balance makes Wentworth Shire an attractive location for living, working, and exploring.

For further information on advertised positions and details on how to apply, contact Glen Norris, Manager Human Resources: P: (03) 5027 5027

E: humanresources@wentworth.nsw.gov.au

At Wentworth Shire Council, we value:

Honesty & Integrity

- ▶ We deliver on commitments
- ► We act ethically

Accountability & Transparency

- We take responsibility for our actions
- We communicate openly and respectfully with our community

Respect

We act professionally towards our community and our colleagues

Quality & Commitment

- We do our best to provide the highest standard of goods and services to our community
- We are responsive to the needs of our community and always look for ways to better serve our community
- We are dedicated to fulfilling the Shire's vision and goals



Position Description – Waste Officer

| Directorate | Roads & Engineering |
|------------------------------------|----------------------------|
| Location | Various locations |
| Classification/Grade/Band | OP Band 1, Level 3, Step 3 |
| Position Code | R2025/46 |
| Date position description approved | August 2025 |

Council overview

The Wentworth Shire Council region is made up of the following towns and irrigation areas; Wentworth, Dareton, Coomealla, Pomona, Mourquong, Monak, Trentham Cliffs, Pooncarie, Buronga, Gol Gol, Ellerslie and Curlwaa. Some of these towns are classified as villages, and the entire population of nearly 8,000 people is spread across approximately 26,000 square kilometres, making our region one of the most sparsely populated rural council areas. Wentworth Shire Council manages one of the largest road networks in New South Wales (NSW), responsible for maintaining 2139 kilometres of roads, with over 519 km of these sealed. The Wentworth Shire Council Chambers, main office and works depot, library, town hall and Visitor Information Centre are all located in Wentworth.

Council values

- Honesty and Integrity.
- Accountability and Transparency.
- Respect.
- Quality.
- Commitment.

Primary purpose of the position

The position is responsible for providing high level frontline weighbridge customer service and administrative / technical support on a daily basis to meet the needs of internal and external customers, ensuring that Council's image is enhanced and protected by performing all duties in a courteous, efficient and professional manner. Duties include (but not limited to);

- Undertake general customer service duties which include;
 - Operate Council's weighbridge and transfer station sites and ensure weighbridge records are accurately kept.
 - Undertake all tasks and duties associated with the Front End Recycling Facility.
 - Ensure correct fees and charges are collected and recorded.
 - o Answering face to face, telephone and electronic enquiries.
 - Providing guidance and advice on a range of Council waste and recycling related matters.
 - o Undertake receipting and balancing cash on a daily basis.
 - Promptly and accurately register and record all corporate related correspondence and documentation, including emails into Council's electronic document management system.
- Additional duties include:
 - Assisting in the development and review of customer service procedures and standards of service.
 - o Provide general administrative support, such as compiling end of month data on sales, fuel use and machinery records.
 - Maintain site buildings and amenities in a clean and tidy manner as required
 - o Ensure traffic management plans are adhered to.
 - Ensure CCTV cameras are cleaning and operational at all times.
 - o Inspect Drum Muster eligible containers and other items dropped off at the community recycling centre.
 - o Carry out duties within the scope, skill and competence level of the position.
 - Undertake all identified training requirements associated with the position.

Locations of work

Buronga landfill facility, Dareton transfer station, Wentworth transfer station, Ellerslie transfer station, Pomona landfill & Pooncarie landfill

Reports to

Leading Hand/Landfill Attendant

Key selection criteria – essential

- Demonstrated experience in the field of Customer Service delivery.
- Demonstrated high standard of verbal communication skills and general level of written communication skills.
- Strong attention to detail.

- Ability to work effectively and efficiently in a team environment, and autonomously.
- Ability to work in a demanding environment where the ability to multi-task is essential.
- Experience in cash handling and the use of computerised receipting systems.
- Demonstrated knowledge and experience in the accurate operation of various computer applications, including the Microsoft Office suite. This would ideally include weighbridge management programs.
- Current and valid driver's licence.

Key selection criteria - desired

- Experience in administration and weighbridge operations.
- Construction Induction Card.

The position description provides a general indication of the responsibilities and nature of the work to be undertaken by the employee. It is not intended to be a comprehensive list of all duties, tasks and/or requirements of the role. The position description is reviewed on a regular basis and may be varied, with consideration being made with the employee's skills, experience and expertise. Any changes will be made in consultation with the employee.

Capabilities for the role

The Local Government Capability Framework describes the core knowledge, skills and abilities expressed as behaviours, which set out clear expectations about performance in local government: "how we do things around here". It builds on organisational values and creates a common sense of purpose for elected members and all levels of the workforce. The Local Government Capability Framework is available at https://www.lgnsw.org.au/capability

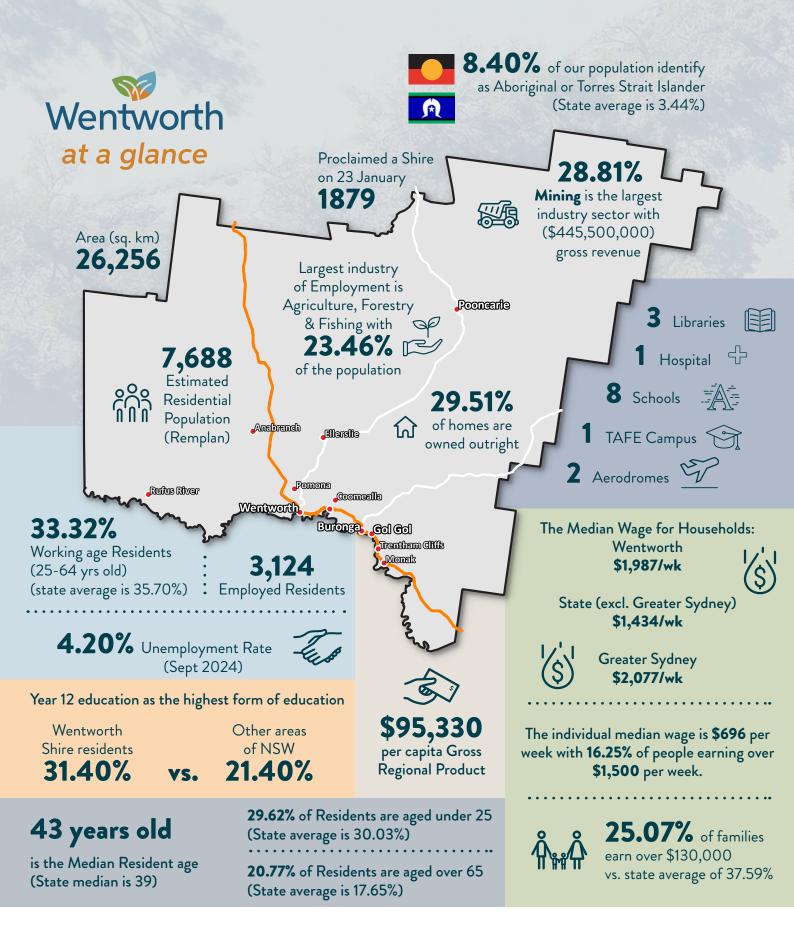
Below is the full list of capabilities and the level required for this position. The capabilities in bold are the focus capabilities for this position. Refer to the next section for further information about the focus capabilities

| Local Government Capability Framework | | | | |
|---------------------------------------|-------------------------------------|--------------|--|--|
| Capability Group | Capability Name | Level | | |
| € € | Manage Self | Foundational | | |
| | Display Resilience and Adaptability | Foundational | | |
| | Act with Integrity | Intermediate | | |
| Personal attributes | Demonstrate Accountability | Foundational | | |
| Relationships | Communicate and Engage | Foundational | | |
| | Community and Customer Focus | Intermediate | | |
| | Work Collaboratively | Foundational | | |
| | Influence and Negotiate | Foundational | | |
| * 5 * | Plan and Prioritise | Foundational | | |
| | Think and Solve Problems | Foundational | | |
| | Create and Innovate | Foundational | | |
| Results | Deliver Results | Intermediate | | |
| © | Finance | Foundational | | |
| | Assets and Tools | Foundational | | |
| | Technology and Information | Foundational | | |
| Resources | Procurement and Contracts | Foundational | | |

Focus capabilities

The focus capabilities for the position are those judged to be most important at the time of recruiting to the position. That is, the ones that must be met at least at satisfactory level for a candidate to be suitable for appointment.

| Local Government Capab | ility Framework | |
|---|-----------------|--|
| Group and Capability | Level | Behavioural Indicators |
| Personal Attributes Act with Integrity | Intermediate | Maintains confidentiality of customer and organisational information Is open, honest and consistent in words and behaviours Takes steps to clarify ethical issues and seeks advice when ensure of what to do Helps others understand their obligations to follow the code of conduct, legislation and policies Recognises and reports inappropriate behaviour, misconduct and perceived conflicts of interest. |
| Relationships Community and Customer Focus | Intermediate | Identifies and responds quickly to customer needs Demonstrates a thorough knowledge of services provided Puts the customer and community at heart of work activities Takes responsibility for resolving customer needs and issues |
| Results Deliver results | Intermediate | Takes the initiative to progress own and team work tasks Contributes to the allocation of responsibilities and resources to achieve team/project goals Consistently delivers high quality work with minimal supervision Consistently delivers key work outputs on time and on budget |
| Resources Procurement and Contracts | Foundational | Complies with basic ordering, receipting and payment processes Checks quotes and invoices for accuracy Checks that invoiced fees and charges match goods or services delivered |













662km of sealed road

1,360km of unsealed road

Organisation Overview

EXECUTIVE LEADERSHIP REPORTING STRUCTURE

Our Organisational Structure is designed to deliver on the Communty's Strategic Objectives as outlined in the Community Strategic Plan 2026-2036.



REPORTING STRUCTURE

As at 01 May 2024





KEN ROSS

GENERAL MANAGER

Appointed to role in May 2019

OFFICE OF THE **GENERAL MANAGER**

BUSINESS SUPPORT

- Advocacy
- Executive Services
- Civic Service
- Mayor & Councillor support

HUMAN RESOURCES

- Human Resources recruitment
- Organisational training & development
- Work Health & Safety
- Workplace & Industrial relations

TOURISM & PROMOTION

- Events
- Library
- Marketing & Communications
- Visitor Information Centre





SIMON RULE

DIRECTOR

Appointed to role in May 2014

CORPORATE SERVICES

CUSTOMER SERVICES

- Bendigo Bank Agency (Midway Service Centre)
- Bridge lift bookings
- Cemetery reservations & burials
- Customer enquiries
- Receipting (rates, water accounts, applications)
- Venue hire bookings

FINANCE & ACCOUNTING

- Accounts payable/receivable
- Accounting services
- Payroll
- Procurement
- Rates

ECONOMIC & COMMUNITY DEVELOPMENT

INFORMATION TECHNOLOGY

- · Business continuity
- Cyber security
- End-user support
- Geographic Information Systems (GIS)
- Hardware/software/ maintenance acquisition

RECORDS

• Record management

RISK & GOVERNANCE

- Audit, Risk & Improvement Committee
- Corporate Compliance
- Corporate Strategic Planning & Reporting
- Internal Audit
- Risk management

STORES



GEORGE KENENDE

ACTING DIRECTOR

Appointed to role in January 2024

HEALTH & PLANNING

BUILDING SURVEYING/ ENVIRONMENTAL HEALTH

- Bonds and Permits
- Building Certification
- Food Safety annual inspections & temporary permits
- Public Health/Skin Penetration/ Cooling Towers/UPSS

COMPANION ANIMALS

- Barking Dogs
- Nuisance/Aggressive Dogs
- Rehoming
- Shelter Management

DEVELOPMENT ASSESSMENT

- Development Determinations
- Planning Portal management & assistance
- Pre-lodgement advice

COMPLIANCE/REGULATORY SERVICES/LOCAL LAWS

- Alcohol Free Zones
- Development compliance
- Education & enforcement
- Noise
- Pollution & contaminated land

RESERVES & LAND TENURE

- · Acquisition of land
- Crown land manager
- Native Title

STRATEGIC DEVELOPMENT

- Heritage Protection & Advice
- Planning Proposals & LEP Amendments
- Strategic Planning Projects& Strategies



GEOFF GUNN

DIRECTOR

Appointed to role in August 2019

ROADS & ENGINEERING

ENGINEERING TEAM

- Assets
- Engineering services
- Infrastructure
- Technical Services
- Water & Waste Water

WORKS TEAM

- Aerodrome operations
- Building maintenance
- Civil Works
- Fleet/Workshop
- Landfill/Waste
- Operations
- Parks & Gardens
- Roads





Contact

- Main Service Centre61 Darling Street, Wentworth
- PO Box 81, Wentworth NSW 2648
- (03) 5027 5027
- council@wentworth.nsw.gov.au
- **wentworth**.nsw.gov.au

Have Your Say: wentworth.nsw.gov.au/have-your-say

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