# South coach network Info pack

## NSW TrainLink coach network review

January 2025





Transport pays respect to Elders past and present, and recognises and celebrates the diversity of Aboriginal peoples and their ongoing cultures and connections to the lands and waters of NSW.





Phone: 1800 318 222 Email: trainlinkcoachreview@transport.nsw.gov.au Website: www.haveyoursay.nsw.gov.au/trainlink-coach-network-review

# NSW TrainLink want you to have your say

Based on community feedback, we're proposing improvements to routes and timetables to better connect you to where you need to go, when you need to go.

With new days and times of service, new stops, new and improved routes, we want you to have your say and let us know your feedback. These proposed improvements to coach services are expected to come into effect in mid-2026.

Where possible we will use your feedback to inform the final future changes to NSW TrainLink coach services.

#### New and additional services:

- New route Wednesday and Saturday, Yass Junction to Young and Thursday and Sunday Young to Yass Junction, connecting with rail services to provide a faster, more direct service between Young and Sydney.
- All Condobolin-Wagga Wagga-Condobolin services will operate via Lake Cargelligo 7 days a week.
- Jindabyne will receive increased service frequency and Bombala will be served by a new, more direct route to Cooma.
- The Goulburn-Canberra-Goulburn day-return service will operate 7 days a week, providing a weekend service for the first time (in conjunction with rail services).

#### Optimisation of services:

- Simplification of Condobolin to Wagga Wagga services, serving the same stops 7 days a week and increasing frequency to several locations.
- The Mildura to Cootamundra route has been repointed to Wagga Wagga to improve local connections.
- The Griffith to Cootamundra route (formerly part of Mildura to Cootamundra) has revised timings and days of operation to provide a more seamless rail connection at Cootamundra, delivering a massive 2 hour journey time saving for Griffith and Temora passengers travelling to and from Sydney and Canberra.
- Coach services to Gundagai, Tumut, Batlow and Tumbarumba have been revised to provide better connections to and from Wagga Wagga and improved rail connections at Cootamundra, providing a 2 hour journey time saving for journeys to and from Sydney on selected days.
- Cooma passengers will have the choice of a morning service to Canberra 7 days per week and an afternoon service to Canberra 4 days per week (both with ongoing rail connections to Sydney).
- Other minor changes to days of operation and service timings to better connect with train services.

### Transport for NSW

Route number	Current route name and timing	Proposed changes
719	1445 Wagga Wagga to Condobolin, incl Lake Cargelligo	<ul> <li>Proposed change of departure time to 1425.</li> <li>Will change from operating Mon/Wed/Fri/Sun to operating 7 days a week via Lake Cargelligo and Euabalong.</li> </ul>
721	1445 Wagga Wagga to Condobolin, skip Lake Cargelligo	<ul> <li>Service replaced by 719, now operating 7 days a week.</li> </ul>
720	0725 Condobolin to Wagga Wagga, arr 1230 (incl Lake Cargelligo)	<ul><li>Proposed departure Condobolin at 0730.</li><li>Operates Mon/Wed/Fri/Sun.</li></ul>
722	0725 Condobolin to Wagga Wagga, arr 1040 (skip Lake Cargelligo)	<ul> <li>Proposed departure at 0535.</li> <li>Will make the same stops as route 720, travelling via Lake Cargelligo.</li> </ul>
725	1455 Cootamundra to Mildura	<ul> <li>Operates Tue/Thurs/Sun.</li> <li>Proposed to depart Cootamundra at 1305.</li> <li>Will terminate at Griffith at 1541.</li> <li>Provides a 2 hour journey time saving for passengers who have connected off the rail service at Cootamundra.</li> <li>Passengers from stops Stockinbingal to Yenda can connect at Griffith with service 731 to Mildura.</li> </ul>
		<ul> <li>Service will now operate Mon/Tue/Thurs/Fri/Sun. Direct-rail service to Griffith operates on Wednesday and Saturday.</li> </ul>



726	0340 Mildura to Cootamundra	• Will instead commence Griffith 1140, arriving Cootamundra 1420.
		<ul> <li>Provides a 2 hour journey time saving for passengers connecting to the rail service at Cootamundra.</li> </ul>
		<ul> <li>Service will now operate Mon/Tue/Wed/Fri/Sat. Direct-rail service from Griffith operates on Thursday and Sunday.</li> </ul>
731	1415 Wagga to Griffith	• Service will extend from Griffith to Mildura, serving all stops previously on Route 725.
		• Provides a new link from Murray region towns to and from Wagga Wagga, as well as ongoing rail connections to and from Sydney and Melbourne.
		Operates daily.
732	0920 Griffith to Wagga Wagga	• Will instead commence Mildura at 0325, and serve all stops to Griffith previously on route 726, before continuing to Wagga Wagga.
		• Provides a new link from Murray region towns to and from Wagga Wagga, as well as ongoing rail connections to and from Sydney and Melbourne.
		Operates daily.
735	0255 Wagga to Griffith	No changes.
		Operates Monday and Saturday mornings.
		<ul> <li>Facilitates overnight journeys to Narrandera, Leeton and Griffith departing Sydney Friday and Sunday nights.</li> </ul>
736	2055 Griffith to Wagga	<ul> <li>Minor timing changes at selected stops.</li> <li>Operates Friday and Sunday; facilitating overnight journeys to Sydney from Griffith, Leeton and Narrandera.</li> </ul>

723	1450 Cootamundra to Tumbarumba	• Change days of operation to Wed/Thurs/Sun; currently operates Tues/Thurs/Sun.
		• Proposed to depart Cootamundra 1730 Wednesday after connecting with the Sydney to Griffith rail service.
		<ul> <li>Proposed to depart Cootamundra 1300 Thursday and Sunday after connecting with the Sydney to Melbourne rail service.</li> </ul>
		<ul> <li>Provides a 2 hour journey time saving for journeys from Sydney to Gundagai, Tumut, Batlow and Tumbarumba.</li> </ul>
724	0940 Tumbarumba to Cootamundra	• Change days of operation to Wed/Thurs/Sun; currently operates Tue/Thurs/Sun.
		• Proposed to depart Tumbarumba 1140 Wednesday 1140, arriving Cootamundra 1420 to connect with the Melbourne to Sydney rail service.
		<ul> <li>Proposed to depart Tumbarumba 0730 Thursday and Sunday, arriving Cootamundra 1015 to connect with the Griffith to Sydney rail service.</li> </ul>
		<ul> <li>Provides a 2 hour journey time saving for journeys from Tumbarumba, Batlow, Tumut and Gundagai to Sydney.</li> </ul>
727	1415 Wagga Wagga to Tumbarumba	<ul> <li>Change days of operation to Mon/Tue/Fri; currently operates Mon/Wed/Fri.</li> </ul>
		<ul> <li>On Wednesday and Saturday passengers can also use a Wagga Wagga to Tumut service operated by Goodes Coaches.</li> </ul>
728	0940 Tumbarumba to Wagga Wagga	<ul> <li>Change days of operation to Mon/Tue/Fri; currently operates Mon/Wed/Fri.</li> </ul>
		<ul> <li>On Wednesday and Saturday passengers can also use a Tumut to Wagga Wagga service operated by Goodes Coaches.</li> </ul>
733	1415 Wagga Wagga to Echuca	No change.
		Operates Mon/Wed/Fri/Sun.
734	0740 Echuca to Wagga Wagga	<ul> <li>Will depart Echuca at 0755; minor timing changes at intermediate locations to Wagga Wagga.</li> </ul>
		Operates Mon/Wed/Fri/Sun.
741	1530 Albury to Echuca	No change.
		<ul><li>No change.</li><li>Operates Tue/Thurs/Sat.</li></ul>
741 742	1530 Albury to Echuca 0645 Echuca to Albury	

751 752	1820 Moss Vale to Wollongong 0645 Wollongong to Moss Vale	<ul> <li>Proposed conversion to local bus route, with improved local integration.</li> <li>More information will be made available closer to the change of service.</li> <li>Proposed conversion to local bus route, with improved local integration.</li> </ul>
	WOSS Vale	<ul> <li>improved local integration.</li> <li>More information will be made available closer to the change of service.</li> </ul>
753	0510 Moss Vale to Wollongong	<ul> <li>Proposed conversion to local bus route, with improved local integration.</li> <li>More information will be made available closer to the change of service.</li> </ul>
754	1130 Wollongong to Moss Vale	<ul> <li>Proposed conversion to local bus route, with improved local integration.</li> <li>More information will be made available closer to the change of service.</li> </ul>
755	1430 Moss Vale to Wollongong	<ul> <li>Proposed conversion to local bus route, with improved local integration.</li> <li>More information will be made available closer to the change of service.</li> </ul>
756	1720 Wollongong to Moss Vale	<ul> <li>Proposed conversion to local bus route, with improved local integration.</li> <li>More information will be made available closer to the change of service.</li> </ul>
771	1600 Canberra to Eden	<ul> <li>No change.</li> <li>Operates daily.</li> <li>Transfer at Cooma for travel between Cooma and Bombala.</li> </ul>
772	0700 Eden to Canberra	<ul><li>No change.</li><li>Operates daily.</li></ul>

775	1155 Canberra Civic to Bombala	<ul> <li>Additional Sunday service; currently operates Mon/Wed/Fri.</li> </ul>
		• Route will now terminate at Jindabyne at 1345.
		• Will now depart Civic at 1115, providing a better interchange at Canberra station with the rail service from Sydney. This delivers a 40 minute journey time saving for Sydney to Cooma and Jindabyne passengers.
776	0650 Bombala to Canberra	<ul> <li>Additional Sunday service; currently operates Mon/Wed/Fri.</li> </ul>
		• Service will instead commence from Jindabyne at 1430, arriving Canberra Civic at 1725.
		<ul> <li>Improved connection made with Sydney-bound rail service at Canberra station, providing a 1 hour journey time saving for Jindabyne and Cooma to Sydney passengers.</li> </ul>
		• The revised timings of this service improve the usefulness of the service for people visiting Jindabyne, and also provides a new differentiated service option in the Cooma to Canberra section (morning and afternoon options; compared to the current two morning options that operate only 20 minutes apart).
BC1	0835 Bombala to Cooma	Proposed to operate Mon/Wed/Fri.
		<ul> <li>Will depart Bombala 0835, stopping at Bibbenluke and Nimmitabel, arriving Cooma 0955.</li> </ul>
		• Transfer to 772 for travel to Canberra.
		<ul> <li>Provides a 90 minute journey time saving for Bombala passengers.</li> </ul>
BC1	1825 Cooma to Bombala	Will operate Mon/Wed/Fri.
		<ul> <li>Will depart Cooma 1825 after connecting with 771 from Canberra, stop at Nimmitabel. Bibbenluke and arrive Bombala 1935.</li> </ul>
		<ul> <li>Provides a 90 minute journey time saving for Bombala passengers.</li> </ul>
779	1820 Campbelltown to Goulburn	No change.
		• Operates Monday to Friday.
780	1610 Goulburn to	No change.
	Campbelltown	• Operates Monday to Friday.
783	0630 Goulburn to Canberra	• Currently Monday to Friday; will now operate 7 days a week.

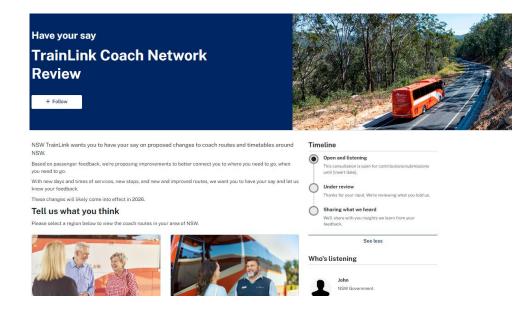
784	1550 Canberra to Goulburn	• Currently Monday to Friday; will now operate 7 days a week.
791	1450 Cootamundra to Dubbo	<ul><li>No change.</li><li>Operates Mon/Wed/Sat.</li></ul>
793	1455 Cootamundra to Bathurst	<ul> <li>No change.</li> <li>Operates Tue/Thurs/Fri/Sun.</li> </ul>
792	0810 Dubbo to Cootamundra	<ul><li>No change.</li><li>Operates Sun/Tue/Thurs.</li></ul>
794	0820 Bathurst to Cootamundra	<ul><li>No change.</li><li>Operates Mon/Wed/Fri/Sat.</li></ul>
YY1	1605 Wed, 1120 Sat Yass Junction to Young	<ul> <li>New service Yass Junction to Young.</li> <li>Will operate Wednesday and Saturday.</li> <li>On Wednesday, leaves Yass at 1605 after connecting with the 1205 Sydney to Griffith rail service, arrives Young 1725.</li> </ul>
		<ul> <li>On Saturday, leaves Yass at 1120 after connecting with the 0705 Sydney to Griffith rail service, arriving Young at 1240.</li> <li>Provides a journey time saving of 2 hours for passengers travelling to Young from Sydney and Goulburn.</li> </ul>
ΥΥΙ	1025 Young to Yass Junction	<ul> <li>New service Young to Yass Junction.</li> <li>Will operate Thursday and Sunday.</li> <li>Leaves Young 1025, arrives Yass Junction 1145, connecting with the 1200 rail service to Sydney,</li> </ul>
		<ul> <li>arriving 1605.</li> <li>Provides a journey time saving of 2 hours for passengers from Young to Goulburn and Sydney.</li> <li>Provides a 1600 arrival time in Sydney instead of 1945 other days.</li> </ul>
781	0905 Queanbeyan to Cootamundra	<ul> <li>Proposed to now depart Queanbeyan at 0915; additional stop at Queanbeyan Bus Interchange.</li> <li>Terminates at Yass Junction at 1055 where connection is made with Sydney to Melbourne rail service.</li> </ul>
		<ul> <li>Village locations between Yass Junction and Cootamundra not served by rail will instead be served by Wagga-Canberra-Wagga coach services.</li> </ul>
		Operates daily.

782	1450 Cootamundra to Queanbeyan	<ul> <li>Service will now commence at Yass Junction at 1620, make an additional stop at Queanbeyan Bus Interchange, and arrive Queanbeyan at 1755.</li> </ul>
		<ul> <li>Village locations between Cootamundra and Yass Junction not served by rail will instead be served by Wagga-Canberra-Wagga coach services.</li> </ul>
		Operates daily.
701	1630 Queanbeyan to Wagga via Gundagai	No change.
		Operates Monday and Friday.
703	1630 Queanbeyan to Wagga via Coota	Operates Tue/Thurs/Sat.
		<ul> <li>Includes additional stops at Murrumbateman (u), Yass Town (u), Bowning, Binalong, Galong, Harden Town, Cootamundra, Junee and Wagga.</li> </ul>
		• On Saturday pick-up only (u) restriction removed.
702	0700 Wagga to Queanbeyan via Gundagai	No change.
		Operates Monday and Friday.
704	0700 Wagga to Queanbeyan via Coota	<ul> <li>Includes additional stops at Harden Town, Galong, Binalong, Bowning, Yass Town (d), Murrumbateman (d), Canberra Civic then no change to Queanbeyan.</li> <li>On Saturday the set-down only restriction (d) is removed.</li> <li>Operates Tue/Thurs/Sat.</li> </ul>

# Next steps

Visit the website to view the proposed changes and provide your feedback:

www.haveyoursay.nsw.gov.au/trainlink-coach-network-review



# FAQ

#### How were the proposed NSW TrainLink coach timetable changes developed?

The proposed changes have been developed following extensive community and stakeholder feedback collated from a variety of sources, including regular customer and operator feedback, patronage data and the recent statewide Bus Taskforce Review.

#### When will the routes and timetables change?

These proposed changes are expected come into effect in mid-2026.

#### What are the benefits of the proposed timetable changes?

The proposed changes are intended to provide a more useful coach network, better connecting people to where they want to go. This includes improving connections with trains, as well as improved journey times on some routes and better connections to local facilities and centres.

To better understand the changes and have your say and provide feedback visit <u>https://www.haveyoursay.nsw.gov.au/</u> trainlink-coach-network-review.

#### How will passengers know when the new timetables and routes come into effect?

When the 2026 changes go live, all passengers will be informed and the changes broadly advertised.

#### Why are these changes being proposed now, when they won't come into effect until 2026?

Coach contracts for our NSW network will soon be renewed. NSW TrainLink is using this process as an opportunity to take on board passenger feedback and make proposed improvements to services for regional communities.

#### Will my feedback be incorporated into these proposed changes?

With new days and times of service, new stops, new and improved routes, we want you to have your say and let us know your feedback on the proposed changes. Your feedback will be considered for this review and to inform final future changes to NSW TrainLink coach services.

#### How can I find out more about the NSW TrainLink coach service(s) relevant to me?

To find out if changes are proposed on your coach route visit: <u>https://www.haveyoursay.nsw.gov.au/trainlink-coach-ne</u> <u>twork-review.</u>

#### Who can I talk to if I have questions about the proposed changes?

If you have questions about the proposed changes and wish to speak to the Project Team, please phone 1800 318 222, or email <u>trainlinkcoachreview@transport.nsw.gov.au.</u>

## I have a complaint about the current NSW TrainLink service I use which is not addressed in these proposed changes, what should I do?

Please visit the have your say page at <u>https://www.haveyoursay.nsw.gov.au/trainlink-coach-network-review</u>, select the region and route you wish to comment on and provide your feedback in the free text field. Alternatively, visit the website at <u>Regional trains and coaches feedback | transportnsw.info</u>, or call 131 500 to lodge a concern about current services.

#### How will feedback be responded to?

Due to the number of submissions likely to be received, we will not always be able to respond to each individual submission, but a high-level overview of feedback received and action taken in response to it will be published on the have your say website once the consultation period has ended at <a href="https://www.haveyoursay.nsw.gov.au/trainlink-coach-network-review">https://www.haveyoursay.nsw.gov.au/trainlink-coach-network-review</a>.

#### I have other feedback about transport needs in my area, how can I provide this?

Transport for NSW is collecting comprehensive feedback throughout regional NSW to inform the Strategic Regional Integrated Transport Plans (SRITPs). Whether you commute daily, depend on local transport services, or are part of the vibrant network that keeps our regional economies thriving, your voice is crucial in shaping the SRITPs. Please visit <u>Strategic Regional Integrated Transport Plans | Have Your Say (nsw.gov.au)</u> to learn more.

#### I sometimes use coaches in other areas of the state, how do I find out about proposed changes on those routes?

You can view all proposed changes on the have your say page at: <u>https://www.haveyoursay.nsw.gov.au/trainlink-coac</u> <u>h-network-review</u>

## What will happen once the new Regional Rail Fleet starts operating? Will there be further changes to NSW TrainLink Coaches?

Timetables on some corridors may change once the new Regional Rail fleet begins to enter service. We will ensure any changes to train services flow on to coach services so that connections are maintained. Ahead of time these changes will be communicated broadly to passengers and advertised widely.

#### Contact us G=O=Ð 1800 318 222 For languages other than English call 131 450 Arabic · Greek · Hindi · Mandarin · Vietnamese طلب خدمة الترجمة الشفهية للغات غير الإنجليزية اتصل بالرقم 131 450 Για υπηρεσίες διερμηνείας σε άλλες γλώσσες εκτός από trainlinkcoachreview@transport.nsw.gov.au τα Αγγλικά καλέστε το 131 450 अंग्रेज़ी के अतिरिक्त अन्य भाषाओं के लिए दुभाषिया सेवा 131 450 पर कॉल करें 获取英语以外的其他语言口译协助服务可以致电131 450 yoursay.transport.nsw.gov.au/ trainlink-Để có dịch vụ thông ngôn cho các ngôn ngữ khác coach-network-review tiếng Anh, gọi số 131 450 www.transport.nsw.gov.au/privacy-statement#Your\_Privacy