



# **Child Safety Policy**

DOC/23/11597 Policy No: GOV026

Approved: 5 October 2023

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# **IMPORTANT | ENGLISH**

If you require assistance reading and understanding this document, customer service staff of Wentworth Shire Council are happy to assist in the arrangement of a free interpretive service.

To arrange an interpreter, please contact Council on 03 5027 5027, or visit a Council Office listed below.

#### MAHALAGA | FILIPINO

Kung kailangan mo ng tulong sa pagbabasa at pag-unawa sa dokumentong ito, ang mga kawani ng customer service ng Wentworth Shire Council ay masaya na tumulong sa pag-aayos ng isang libreng serbisyo ng interpretive. Upang ayusin ang isang interpreter, mangyaring makipag-ugnayan sa Council sa 03 5027 5027, o bisitahin ang isang Council Office na nakalista sa ibaba.

## **IMPORTANT | FRANÇAIS**

Si vous avez besoin d'aide pour lire et comprendre ce document, le personnel du service client du Wentworth Shire Council se fera un plaisir de vous aider à organiser un service d'interprétation gratuit. Pour organiser un interprète, veuillez contacter le Conseil au 03 5027 5027 ou visitez un bureau du Conseil indiqué cidessous.

#### ΣΗΜΑΝΤΙΚΟ | ΕΛΛΗΝΙΚΟ

Εάν χρειάζεστε βοήθεια για την ανάγνωση και την κατανόηση αυτού του εγγράφου, το προσωπικό εξυπηρέτησης πελατών του Wentworth Shire Council είναι πρόθυμο να σας βοηθήσει στη διευθέτηση μιας δωρεάν υπηρεσίας διερμηνείας. Για να κανονίσετε έναν διερμηνέα, επικοινωνήστε με το Δήμο στο 03 5027 5027 ή επισκεφθείτε ένα Γραφείο του Συμβουλίου που αναφέρεται παρακάτω.

# IMPORTANTE | ITALIANO

Se hai bisogno di assistenza per leggere e comprendere questo documento, il personale del servizio clienti del Wentworth Shire Council sarà lieto di assisterti nell'organizzazione di un servizio interpretativo gratuito. Per organizzare un interprete, contattare il Comune allo 03 5027 5027 o visitare uno degli uffici del Comune elencati di seguito.

## PENTING | MELAYU

Jika anda memerlukan bantuan membaca dan memahami dokumen ini, kakitangan perkhidmatan pelanggan Wentworth Shire Council berbesar hati untuk membantu dalam pengaturan perkhidmatan tafsiran percuma. Untuk mengatur jurubahasa, sila hubungi Majlis di 03 5027 5027, atau lawati Pejabat Majlis yang disenaraikan di bawah.



Midway Community Centre 6 Midway Drive, Buronga NSW 2739

## 重要 | 普通话(简体中文)

如果您在阅读和理解本文件时需要帮助,温特沃斯郡议会的客户服务人员很乐意协助安排免费口译服务。如需安排口译员,请致电 03 5027 5027 联系市议会,或前往下列市议会办公室。

# ਮਹੱਤਵਪੂਰਨ | ਅੰਗਰੇਜ਼ੀ

ਜੇਕਰ ਤੁਹਾਨੂੰ ਇਸ ਦਸਤਾਵੇਜ਼ ਨੂੰ ਪੜ੍ਹਨ ਅਤੇ ਸਮਝਣ ਵਾੱਚ ਸਹਾਇਤਾ ਦੀ ਲੋੜ ਹੈ, ਤਾਂ ਵੈਨਟਵਰਥ ਸ਼ਾਇਰ ਕਾਉਸਲਿ ਦੇ ਗਾਹਕ ਸੇਵਾ ਸਟਾਫ ਇੱਕ ਮੁਫ਼ਤ ਵਿਆਖਿਆ ਸੇਵਾ ਦੇ ਪ੍ਰਬੰਧ ਵਾੱਚ ਸਹਾਇਤਾ ਕਰਨ ਲਈ ਖੁਸ਼ ਹਨ। ਦੁਭਾਸ਼ੀਏ ਦਾ ਇੰਤਜ਼ਾਮ ਕਰਨ ਲਈ, ਕਰਿਪਾ ਕਰਕੇ 03 5027 5027 'ਤੇ ਕਾਉਸਲਿ ਨਾਲ ਸੰਪਰਕ ਕਰੋ, ਜਾਂ ਹੇਠਾਂ ਸੂਚੀਬੱਧ ਕਿਸੇ ਕਾਉਸਲਿ ਦਫ਼ਤਰ 'ਤੇ ਜਾਓ।

## สำคัญ | แบบไทย

หากคุณต้องการความช่วยเหลือในการอ่านและทำความเข้าใจ เอกสารนี้ เจ้าหน้าทีบริการลูกค้าของ Wentworth Shire Council ยินดีให้ความช่วยเหลือในการจัดการบริการล่ามฟรี หาก ต้องการจัดเตรียมล่าม โปรดติดต่อสภาที่ 03 5027 5027 หรือไป ที่สำนักงานสภาตามรายการด้านล่าง

#### ÖNEMLİ | TÜRKÇE

Bu belgeyi okuma ve anlama konusunda yardıma ihtiyacınız varsa, Wentworth Shire Belediyesi'nin müşteri hizmetleri personeli, ücretsiz tercümanlık hizmetinin ayarlanmasında yardımcı olmaktan mutluluk duyacaktır. Bir tercüman ayarlamak için lütfen 03 5027 5027 numaralı telefondan Belediye ile iletişime geçin veya aşağıda listelenen bir Belediye Ofisini ziyaret edin.

# **QUAN TRONG | TIẾNG VIỆT**

Nếu bạn cần trợ giúp để đọc và hiểu tài liệu này, nhân viên dịch vụ khách hàng của Hội đồng Wentworth Shire sẵn lòng hỗ trợ sắp xếp dịch vụ thông dịch miễn phí. Để sắp xếp một thông dịch viên, vui lòng liên hệ với Hội đồng theo số 03 5027 5027 hoặc đến Văn phòng Hội đồng được liệt kê bên dưới.



Wentworth Shire Council Main Office 26-28 Adelaide Street, Wentworth NSW 2648

#### **POLICY OBJECTIVE**

The overall objectives of this Policy are to ensure compliance with child protection legislation and to create a culture and adopt strategies to keep children and young people safe from harm.

The objectives of this Policy include:

- To promote the health, safety, welfare and wellbeing of children and young people in Council activities as well as the local community;
- To ensure that Council provides a safe environment for children and young people whilst on Council premises and utilising Council services;
- To ensure all workers engaged with Council in a child-related role have a valid Working with Children Check clearance;
- To ensure workers are aware of their obligations in relation to the various child protection legislation and Council's policy; and
- To ensure Council promptly implements procedures which are confidential and transparent when investigating and responding to allegations of 'reportable conduct' as defined under the Children's Guardian Act 2019 (NSW).

## 1. POLICY STATEMENT

This policy demonstrates Wentworth Shire Council's commitment to the safety and wellbeing of children and young people. Council is committed to fulfilling its duty of care by endeavouring to ensure that all workers act in the best interests of a child and young person and take all reasonable steps to ensure a child's safety.

## 2. POLICY COVERAGE

This policy applies to all workers engaged by Council. Any reference to 'worker' for the purpose of this policy includes employees, Councillors, contractors or sub-contractors who are required to hold a Working With Children Check for the purpose of their engagement with Council, work experience participants, labour hire, volunteers and student placements.

## 3. STRATEGIC PLAN LINK

Objective: 4.0 Wentworth is supported by a strong and ethical civic leadership with all activities conducted in an open, transparent and inclusive manner.

Strategy: 4.2 Provide a strong, responsible and representative government.

## 4. DEFINITIONS AND ABBREVIATIONS

Term/Word	Definition
Abuse	A term used to refer to different types of harm or maltreatment. It may take the form of physical abuse, psychological or emotional abuse, sexual abuse or neglect. It may fall into the category of 'reportable conduct', or it may sit outside it and still be considered harmful.
Allegation	When someone learns of a child protection concern, they make an allegation or tell someone who makes an allegation. It includes an allegation which involves behaviour that is reportable conduct, as well as behaviour that is exempt from notification to

	the NSW Office of the Children's Guardian, but which is required to be investigated by Council.		
Child or young person	A person who is under the age of 18		
Child related work	Work which involves direct contact with a child/ren where that contact is a usual part of and more than incidental to the work		
Child Safe Organisation	An organisation in which child safety is embedded in planning, policy and practices and where the voices of children and young people are valued and actioned.		
Council	Wentworth Shire Council		
Child Safety Officer	Designated Council employee who assesses reportable allegations		
Contractor or sub- contractor	For the purposes of this policy means contractors or sub- contractors who are required to hold a Working With Children Check for the purposes of their engagement with Council		
DCJ	Department of Communities and Justice		
ocg	Office of the Children's Guardian		
Reportable allegation	In relation to a council worker, means		
	a) if the worker holds, or is required to hold, a working with children check clearance for the purpose of employment with Council – an allegation that the worker has engaged in conduct that may be reportable conduct, whether or not the conduct is alleged to have occurred in the course of the worker's employment, or		
	b) if the worker is not required to hold a working with children check clearance for the purposes of employment with council – an allegation that the worker has engaged in conduct that may be reportable conduct, unless the conduct is alleged to have occurred outside the course of the worker's employment with Council.		
Reportable conduct	Something that needs investigating is called a reportable allegation. If it's substantiated (found to be in all likelihood to be true) it's called a finding of reportable conduct. This means the following conduct, whether or not a criminal proceeding in relation to the conduct has been commenced or concluded:		
	a) a sexual offence		
	b) sexual misconduct		
	c) ill-treatment of a child		
	d) neglect of a child		

	<ul> <li>e) an assault against a child</li> <li>f) an offence under section 43B (failure to protect) or 316A (failure to report) of the <i>Crimes Act 1900</i></li> <li>g) behaviour that causes significant emotional or psychological harm to a child</li> </ul>	
Risk of significant harm	Concern/s about a child or young person that are sufficiently serious to warrant a response by a statutory authority irrespective of a family's consent. It is something that is not minor or trivial and that may be reasonably expected to produce a substantial and demonstrably adverse impact on the child or young person's safety, welfare or wellbeing. In addition, it can result from a single act or omission or an accumulation of these. Risk of significant harm is the NSW threshold to report child protection concerns to DCJ via the Child Protection Helpline.	
Working with Children Check (WWCC)		

## 5. BACKGROUND INFORMATION

The Office of the Children's Guardian introduced the Child Safe Standards to improve the way organisations provide services for children and young people to prevent and respond to child abuse that may occur within organisations. The Child Safe Standards are a central feature of the NSW Governments response to the Commonwealth Royal Commission into Institutional Responses to Child Sexual Abuse.

The standards can be broadly applied to all forms of harm including psychological, physical and emotional abuse as well as neglect.

The 10 Child Safe Standards are:

- 1. Child safety is embedded in organisational leadership, governance and culture.
- 2. Children participate in decisions affecting them and are taken seriously.
- 3. Families and communities are informed and involved.
- 4. Equity is upheld, and diverse needs are taken into account.
- 5. People working with children are suitable and supported.
- 6. Processes to respond to complaints of child sexual abuse are child focused.
- 7. Staff are equipped with the knowledge, skills and awareness to keep children safe through continual education and training.
- 8. Physical and online environments minimise the opportunity for abuse to occur.
- 9. Implementation of child safe standards is continuously reviewed and improved.
- 10. Policies and procedures document how the organisation is child safe.

The Child Safe Standards encompass existing child safety requirements for individuals and organisations such as Working with Children Check, the Reportable Conduct Scheme and requirements to report information to police and to the Department of Communities and Justice.

## 6. POLICY CONTENT

# 6.1. Council's commitment to child safety

This policy reflects Council's commitment to providing and actively promoting a safe environment for children and young people. Council uses the Child Safe Standards to underpin how we keep children safe.

Council will ensure that policies and systems are in place and accessible to protect children and young people and that all allegations and safety concerns will be treated seriously.

Council will share information about keeping children and young people safe including where they can find further information and advice, and how to make a report if they suspect or know a child is being harmed or if they observe a breach of our code of conduct.

Wentworth Shire Council acknowledges that protecting the safety of children and young people is a whole of community responsibility and is everyone's business.

# 6.2. Recruitment & Training

Council employs a fit for purpose recruitment and selection process for all direct contact work with a child or young person where contact is a usual part of and more than incidental to the work as defined by the Child Protection (Working with Children) Act 2012. A current Working with Children Check (WWCC) is required for all child-related work.

Council will meet its training and induction obligations by ensuring that all Councillors, employees, volunteers and contractors are included in child safety and understand that child safety is everyone's responsibility. Councillors, employees, volunteers and contractors will be provided with training to support their understanding of Council's commitment to child safety and that everyone has a role to play in safeguarding children.

# 6.3. Risk Management

Council will ensure that child safety is part of the overall risk management approach. A risk assessment will be undertaken of settings where Council has child related services and where adults interact with children, considering increased risks in relation to specific roles and activities, and introducing suitable protective strategies for identified physical and online risks.

# 6.4. Safeguarding Children Standards of Behaviour

Council's adopted Code of Conduct sets out clear standards of behaviour and conduct for all Council officials. It is the personal responsibility of Council officials to comply with the standards in Council's adopted Code of Conduct Policy and to regularly review their personal circumstances and conduct with this in mind.

In addition to Council's Code of Conduct, 'Safeguarding Children Standards of Behaviour' have been developed to provide detailed guidance on appropriate behaviour and conduct when working with children and young people. These standards aim to protect children and reduce any opportunities for abuse or harm to occur. They also help workers by providing them with guidance on how to best support children and young people, and how to avoid or better manage difficult situations.

#### Acceptable Behaviours

Council's workers are responsible for supporting the safety of children by:

- adhering to Council's Child Safety Policy;
- taking all reasonable steps to protect children and young people from abuse;

- ensuring the adult/child relationship is professional and kept within the boundaries of the respective position description;
- ensuring appropriate adult's response to a child's behaviour or circumstance in line with the child's age and vulnerability and the adult's responsibility for the care, safety and welfare of the child;
- treating everyone with respect;
- listening and responding to the view and concerns of children and young people, particularly
  if they are telling you that they or another child has been abused or that they are worried
  about their safety/ the safety of another child or young person;
- promoting the cultural safety, participation and empowerment of all children;
- ensuring as far as practicable, an adult should not be alone with a child unless there is a line
  of sight to other adults;
- · ensuring adults do not initiate or seek any contact with children outside of work; and
- reporting any allegations of child abuse or any child safety concerns.

## Unacceptable Behaviours

#### Council's workers must not:

- ignore or disregard any suspected or disclosed child abuse;
- use language or behaviour towards children that is inappropriate, harassing, abusive, sexually provocative, demeaning or culturally inappropriate;
- develop any 'special' relationships with children that could be seen as favouritism (for example, the offering of gifts or special treatment for specific children);
- initiate unnecessary physical contact with children or do things of a personal nature that a child can do for themselves, such as toileting or changing clothes;
- use any computers, mobile phones, video cameras, cameras or social media to exploit or harass children, or access child exploitation material through any medium;
- photograph or video a child or young person without the consent of the parent or guardians and the child's consent when appropriate.

# 6.5. Reporting a child safety concern or complaint

When any employment related child protection concern or allegation is raised about an employee it must be reported to the General Manager as Council's Child Safety Officer. Allegations can be reported by children or young people, families, Councillors, employees, volunteers or contractors. Council must immediately take the appropriate steps to assess and minimise any further risk of harm, and give consideration as to whether the child protection concern or allegation constitutes a reportable allegation.

Several positions have been nominated as initial reporters to accept complaints or allegations of child abuse or harm, acting as an intermediary to the General Manager in this role. These positions are Manager, Human Resources; Work Health & Safety Officer; Team Leader Library Services; and Team Leader Visitor Information Centre.

All reportable allegations must be reported to the Office of the Children's Guardian and in some cases to other relevant oversight agencies and/or Police. Council will support relevant authorities' investigations into allegations of abuse or risk of harm to children and young people.

Concerns that a child or young person is suspected to be at risk of significant harm that does not involve Council must be reported to the relevant agency. Council will meet its mandatory reporting obligations and will take action to protect children and young people at risk of significant harm.

# 6.6. Privacy and confidentiality

Whilst safety and wellbeing of children and young people are of primary concern, Council is committed to protecting an individual's right to privacy. All personal information considered during the process of reporting or investigating will be collected and managed in accordance with Council's Privacy Policy. Personal information will only be disclosed to another party if there is a legislative requirement for such disclosure.

# 6.7 Roles and responsibilities

## Council

Publicly commits to child safety and embeds a child safe culture.

## **General Manager as Head of Entity**

The General Manager as Head of Entity is responsible for ensuring that Council fulfils its responding and reporting obligations and to notify the Office of the Children's Guardian (NSW) when a reportable allegation of child abuse is made against a Councillor, employee, volunteer or contractor. The General Manager is responsible for ensuring compliance with this policy and that all Councillors, employees, volunteers and contractors are informed, resourced and supported to understand their role in providing a child safe environment.

## **General Manager as Child Safety Officer**

Council's Child Safety Officer has the following responsibilities:

- · To provide ongoing support and respond to concerns about the safety and wellbeing of children while engaged in services, programs or events delivered by Council;
- To notify the Office of the Children's Guardian (NSW) when a reportable allegation (of which they are aware) is made against a Councillor, employee, volunteer or contractor.

# Councillors, employees, volunteers and contractors

Councillors, employees, volunteers and contractors shall adhere to the requirements of the policy, reportable conduct and responding and reporting obligations, and be able to demonstrate their awareness of their child safety responsibilities.

All Councillors, employees, volunteers and contractors should be aware that the appointment by Council of a Child Safety Officer does not remove mandatory reporting obligations that other Officers of Council may have under s27 of the Children and Young Persons (Care and Protection) Act 1998.

All staff shall adhere to their responding, reporting and reportable conduct obligations and take action where a child or young person is at risk of harm.

# 7. RELATED DOCUMENTS & LEGISLATION

Children's Guardian Act 2019

Children and Young Persons (Care and Protection) Act 1998

Local Government Act 1993 and Local Government (General) Regulation 2021

Privacy and Personal Information Protection Act 1998

Health Records and Information Privacy Act 2002

GOV020 Wentworth Shire Council Code of Conduct Policy

GOV007 Wentworth Shire Council Privacy Management Policy

GOV022 Wentworth Shire Council Legislative Compliance Policy

GOV013 Wentworth Shire Council Enterprise Risk Management Policy

## 8. ATTACHMENTS

Nil.

#### 9. DOCUMENT APPROVAL

This document is the latest version of the official policy of the Wentworth Shire Council, as adopted by Council on 28 June 2023. All previous versions of this policy are null and void.

This policy may be amended or revoked by Council at any time.

A PDF copy of the signed document can be accessed from Council's record management system and Reliansys.

Signed:	5 October 2023
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General Manager Wentworth Shire Council	Date
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Version	Date	Author	Changes
0.1	05/05/2023	D. Zorzi	-
1.0	29/06/2023		Adopted by Council 28/06/2023 – First Release
1.1	5/10/2023		This version reflects minor administrative changes



# Contact

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