



## Farm Army Volunteers

The **Farm Army** initiative is **Rural Aid's** army of volunteers who provide thousands of hours of work assisting farmers in times of real hardship and provide more than just help with physical work - they connect with the farmers in so many other ways, bringing hope and friendship.

If you're looking for volunteers to help on your farm, go to [farmarmy.com.au/submit-a-job](http://farmarmy.com.au/submit-a-job) to list a job, or call us for assistance.

Complete the form with as much information as you can about the type of person or persons you'd like help from. Also, please consider what you can offer volunteers in return - free accommodation etc.

**Note:** jobs listed won't be displayed until approved by **Rural Aid**.



## Wellbeing

**Rural Aid's counselling program** is unique because our counsellors meet face-to-face with farmers and their families on-farm or conduct phone counselling sessions.

**Rural Aid** counsellors prefer to meet farmers on their properties, where possible.

*One conversation at the right time, with the right person, can change everything.*



## Stronger Futures

**Rural Aid's Stronger Futures** program enhances the resilience and sustainability of farmers and rural communities to identify and implement solutions that allow them to overcome their challenges. **Rural Aid** supports farmers and rural communities through:

- *providing access to mental wellbeing services*
- *supporting the implementation of sustainability initiatives*
- *facilitation of knowledge creation, innovation and sharing*



## Other Support as needed

By participating and engaging in community meetings, **Rural Aid** will facilitate other support that has been identified as being required by the community.

### Examples of this include

- *the provision of a desalination plant for use in two drought affected towns in NSW*
- *providing financial support to bushfire affected beekeepers*
- *delivering technology into rural schools to assist with COVID restrictions; and*
- *provision of water tanks post bushfires.*



[ruralaid.org.au](http://ruralaid.org.au)  
1300 327 624

3 /8 Colebard Street East  
Acacia Ridge Queensland 4110

Email: [contact@ruralaid.org.au](mailto:contact@ruralaid.org.au)



## Farmer Assistance & Support

**Rural Aid** is committed to providing farmers and communities with critical support before, during and after disaster events.

[ruralaid.org.au](http://ruralaid.org.au)

Supporting  
farmers  
& rural  
communities

**Rural Aid** has provided practical and essential services for farmers before, during and following disaster events since 2015. Our extensive network across rural communities enables our charity to deliver vital on-the-ground support when it is needed most.

If you're a farming family in need of support, please register at:

[faa.ruralaid.org.au/farmer-registration](http://faa.ruralaid.org.au/farmer-registration)

Farmers must be registered with **Rural Aid** to receive this assistance.



## What information will you need to register with Rural Aid?

- **To apply online**, please make sure that you use the **same name** to register as a farmer and for your financial assistance application.
- **Primary Producer Declaration.** If you are a primary producer and your accountant is writing a primary producer declaration for you, please ensure it has the letter head and contact details. Or if your accountant is using a Declaration of Eligibility for a Registration Concession form or any other form, please make sure that it has your and your accountant's signature on it with current date.
- **Please note:** Upon completion of the registration form, you should receive an automated email from us. If you do not receive the email, check your spam folder, if the email is not there, please contact the **Rural Aid** team on **1300 327 624** during business hours.
- **Don't have internet?** Contact the **Rural Aid** team during business hours or fill out the attached **Farmer Registration** form.

## Rural Aid's assistance for Primary Producers includes:



### Financial Assistance

**Rural Aid** provides a one-off \$1000 payment towards bills paid directly to the biller.

Once we have received your application at Rural Aid and we have verified you are registered correctly in our system, then our team will review and process all approved applications within 14 working days.

- **A maximum of three invoices up to \$1000 bill/s. (Note: if you provide us with a bill of \$1200, we will pay \$1000 only)**
- **All documents are able to be clearly read.**
- **Biller's bank account details provided. All invoices must have the biller bank account details: BPay reference & biller code or BSB & account number, as we pay the biller directly**

If you do not have any bill/s for us to pay, we can put credit up to \$1000 towards your paid electricity, rates and water bill (to the biller directly). If this is the case, you must let us know by providing information in the application's note section.

**Please note:** You must be in a disaster affected area, be deemed to be a primary producer and have a current Australian Business Number (ABN). Your payment will not be paid if you don't meet the criteria. This one-off payment is capped at \$1000 and an application for less than \$1000 will see the balance value forfeited.



### Fodder

**Rural Aid** sources and delivers fodder for primary producers for all types of livestock big and small, from cows right through to bees.



### Gift Cards

You may be eligible to request a pre-paid **Visa 'Country Card'** to use as you choose in your local community.



### Water

**Rural Aid** co-ordinates and **delivers domestic water** into a tank to farmers who have run out of drinking water because of a natural disaster.

Registered farmers can apply for water delivery.

**NOTE:** Rural Aid's financial support is available until the allocated funding for specific initiatives is exhausted.