

Table of Contents

MESSAGE FROM THE MAYOR	1
YOUR COUNCILLORS	2
FROM THE GENERAL MANAGER	3
FINANCIAL REPORTING	4
Balance Sheet	4
Available Cash and Cash Equivalents	5
Financial Indicators	5
Reserves	8
INTEGRATED PLANNING AND REPORTING	9
Asset Management	9
COMPLIANCE REQUIREMENTS	10
Special Rate Variation	10
Rates and Charges	10
Financial Assistance Provided	10
Private Works	10
Summary of Total Costs as Reported in the Audited Financial Report	11
Councillor Payment of Expenses and Provision of Facilities	11
Legal Proceedings 2017/18	11
DECISION MAKING	12
Council's Committee Structure	12
External Committees	13
Community Consultation	13
OUR WORKFORCE	14
Workforce Management	14
National Local Government Workforce Strategy 2013-2020	14
Equal Employment Opportunity (EEO) Plan	14
Senior Staff Remuneration	14
COMMUNITY LIFE	17
Our Library Services	17
Visitor Information Centre	18
Companion Animals Act 1998 and Companion Animals Regulation 2008	20
Companion Animal Community Education Programs and Desexing	20
Section 64 Requirements	20
Off Leash Areas	20
Funding Companion Animal Activities	21

imming Pool Safety	21
velopment Applications	21
MUNITY LIFE	22
e Brigade Facility Extensions	23
oncarie Fire Brigade Extension	23
ECTS GALLERY	25
dway Centre upgrade	27
PRY STATUTORY INFORMATION	28
blic Access to Information	28
cal Government Act 1993 and General Regulation Requirements	29
te of the Environment Report	29
port on Capital Work	29
mpliance with an Effect on Planning Agreements	29
covery and Threat Abatement Plans	29
blic Interest Disclosure Act 1994 and Regulation	29
rer's Recognition Act 2010	30
BILITY INCLUSION ACT	31
W Local Government Integrated Planning Framework – NSW Disability Inclusion Act	31
mmunity Consultation	31
als for the Wentworth Shire Council	32

MESSAGE FROM THE MAYOR

Since being elected in September 2016, it continues to be an honour and a privilege to serve as Mayor of Wentworth Shire Council.

Over the past twelve months, I have welcomed new Australian citizens and attended formal celebrations including Australia Day, Anzac Day and Remembrance Day. In celebrating events that bring communities together it is always satisfying to see the community spirit and support demonstrated by our residents.



This was a great year for our communities. In May this year, Wentworth Shire Council hosted the very first Wentworth Shire Council Youth Expo and in June, we partnered with the Roads and Maritime Services to hold a Seniors Expo.

The newly refurbished Midway Centre in Buronga opened in March this year and already is living up to its potential as an event and conference venue, hosting the Youth and Seniors Expos. With a community focus, the Midway Centre also provides a functional space for community groups to meet and for youth engagement through the sports facilities and library services and activities. By incorporating a fully functional Customer Service Centre at the Midway Centre, we have been delighted to offer Gol Gol / Buronga residents easy access to Council services.

We have continued to upgrade our infrastructure and assets with a number of exciting projects including boat ramps, public recreation areas, sporting facilities, roads, sewer and stormwater. The four year Delivery Program of Council and the 10 year Community Strategic Plan continue to be on track for Council to deliver in these areas critical to our communities.

Water continues to be an important issue for our region and lobbying for sustainable solutions has been a key focus for the year. To this end, I have continued to ensure that we have a voice in water management through my role as Chair of the Murray Darling Association and also participated in high level discussions with our State and Federal political representatives. Wentworth Shire Council have also facilitated a number of community consultations with residents to ensure that we are across the important issues and remain relevant in our representation.

I would like to extend my sincere thanks to my fellow Councillors, the General Manager and all the staff for the positive contributions they all have made over the past twelve months.

Councillor Melisa Hederics MAYOR

YOUR COUNCILLORS



Mayor Councillor Melisa Hederics



Deputy Mayor Councillor Tim Elstone



Councillor Jane MacAllister



Councillor Greg Evans



Councillor Susan Nichols



Councillor Steve Heywood



Councillor Peter Nunan



Councillor Don McKinnon



Councillor Bill Wheeldon, OAM

FROM THE GENERAL MANAGER

As Acting General Manager, I am pleased to present this Annual Report to the Community which details the activities and achievements of the Wentworth Shire Council throughout 2017/18. This General Manager's report is presented on behalf of Peter Kozlowski who was General Manager with the Wentworth Shire Council for the 2017/2018 period.

In previous years councils have been responsible for engaging their own external auditors. Local Government Reform heralds a new era of audit provisions with the Audit Office of New South Wales now conducting audits of all NSW Local Government bodies. This year's audited financial statements are testimony to the prudent financial management demonstrated by Council with Council's operating performance improving in 2017/18.

As usual, Council has had a strong focus on delivering improvements to its services, infrastructure and assets. Notable projects commenced or delivered in 2017/18 year have included the refurbishment of the Midway Centre, redevelopment of James King Park, redevelopment of Dareton Wharf, Sturt Highway Gol Gol works and the Pooncarie Bridge upgrade. This year has also seen the establishment of an additional customer service facility at the Midway Centre, Buronga, enabling easier access to library, customer services and information for our residents in the Gol Gol and Buronga areas.

Council has played a strong role in advocacy with both State and Federal representatives for issues including water management and improved infrastructure and health and transport services for rural and regional areas.

The budget adopted for the 2017/18 financial year is testimony to the foresight of the Council and I would like to acknowledge the hard work and vision of the Mayor, Deputy Mayor, all Councillors and staff for the past year and look forward to residents seeing the delivery of another exciting chapter in the history of the Wentworth Shire.

Ken Ross ACTING GENERAL MANAGER

FINANCIAL REPORTING

The following information provides an overview of Council's financial result for the 2017/18 financial year. The full audited financial statements are available as an appendix.

The 2017/2018 financial year saw Wentworth Shire Council post a \$1,981,000 surplus, this was \$4,646,000 less than the 2016/2017 result, and was \$2,220,000 less than what was originally budgeted. The main factor contributing to this was the 50% prepayment of the 2017/2018 Financial Assistance Grant totalling \$2,900,000.

Revenue for the year was \$3,179,000 down on the previous year. Income for 2016/2017 was inflated by \$2,900,000 by the additional 50% Financial Assistance Grant pre-payment that was received in that financial year.

Other notable revenue figures included user fees and charges being \$2,557,000 over budget as a result of:

- increasing revenue from the Buronga Landfill operations
- more than expected fee for service revenue from Roads and Maritime Services for work performed on the State Highways
- new revenue received from the purchase of the Willow Bend Caravan Park business

Overall Grants and Contributions was under budget by \$887,000 however operating grants was over budget by \$3,503 mainly as a result of the continued prepayment of the Financial Assistance Grant. Council made the assumption that this would be a one off allocation in 2016/2017 however the Federal Government decided to continue the prepayment for at least another year. Capital grants and contribution were under budget by \$4,390,000 as the budget included a number of capital grants that Council was intending to apply for in which were unsuccessful.

Expenditure for the year was \$1,467,000 more than the previous financial year. The main contributor to this was employee benefits and on-cost, which increased \$1,178,000. The reason for this are as follows:

- \$530,000 unfavourable movement in capitalised wages which essentially means that council staff spent less time working on capital projects in 2017/2018 than in 2016/2017. This is reflected by the fact that total capital expenditure for the year was \$10,338,000 in 2017/2018 compared to \$14,128,000 in 2016/2017
- \$343,000 increase in employee leave entitlements and a \$200,000 increase in salaries and wages due to three new positions that were added to the structure and a further position that was restructured as approved by Council.

Balance Sheet

The balance sheet details a summary of Council's total Assets, Liabilities and total Equity as at 30 June 2018. The net assets of Council (total Assets less total Liabilities) have increased by \$16,238m during the 2018/19 financial year.

Total Current Assets have decreased by \$0,513m overall with cash and investments decreasing by \$1,242m and receivables increasing by \$1,073m. Inventories decreased by \$0,323m as a result of a reallocation of land held for sale to Infrastructure, Property, Plant and Equipment in Non-Current Assets.

Infrastructure Property Plant and Equipment increased by \$16,752m, reflecting asset purchases, capital works and revaluations being greater than the increase in accumulated depreciation. Mandatory revaluations of Building, Land Improvements and Other Structures

asset classes were undertaken during 2017/18. Council's total Infrastructure Assets are written down to 66% of their current replacement value. There was an addition \$1,184m increase in Non-Current Assets that reflects the book value of Council's purchase of the Willow Bend Caravan Park business and a long term investment (term deposit).

Current Liabilities include Payables, Borrowings and Employee Leave Entitlements. The overall Current Liabilities have decreased by \$0.345m. This is a result of a decrease in accrued expenditure for work that occurred prior to 30 June, due to the invoice not being received until July.

Non-Current Liabilities increased due to an increase in loan borrowings of \$1,152m and an increase in Long Term Leave Provisions of \$0.376m.

Available Cash and Cash Equivalents

The available working capital of Council has decreased from \$1,523m at 30 June 2017 to \$1,197m at 30 June 2018. Investments remained at 27m. It is considered that \$1,197m is more than adequate to manage day to day operating requirements and provides Council with capacity to respond to unforeseen events and opportunities.

The spread of investments throughout a large number of financial institutions allows Council to spread its risk while endeavouring to maximize its returns. It also allows for ready access to funds due to multiple maturity dates.

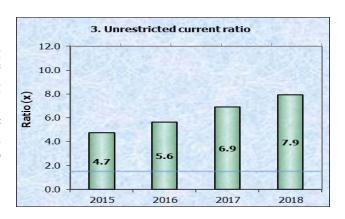
A summary of the financial statements is provided below:	2018	2017
	\$'000	\$'000
Income Statement		
Total income from continuing operations	28,400	31,579
Total expenses from continuing operations	26,419	24,952
Operating result from continuing operations	1,981	6,627
Net operating result for the year	1,981	6,627
Net operating result before grants and contributions provided for capital purposes	476	4,155
Statement of Financial Position		
Total current assets	33,272	33,785
Total current liabilities	(4,391)	(4,736)
Total non-current assets	417,159	399,223
Total non-current liabilities	(5,634)	(4,104)
Total equity	440,406	424,168
Other financial information		
Unrestricted current ratio (times)	7.93x	6.92x
Operating performance ratio (%)	1.3%	13.4%
Debt service cover ratio (times)	16.94x	42.30x
Rates and annual charges outstanding ratio (%)	10.0%	10.2%
Buildings and Infrastructure renewals ratio (%)	58.5%	100.7%
Own source operating revenue ratio (%)	58.4%	48.0%
Cash expense cover ratio (months)	16.28 mths	18.0 mths

Financial Indicators

There are a number of key ratios included in the financial reports that provide an indication of liquidity and financial capacity of Council. These are presented below and graphically illustrate the movement over the last four years.

Unrestricted Current Ratio

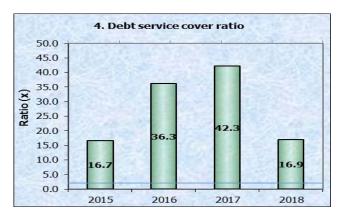
This ratio provides an assessment of the adequacy of working capital and the ability to satisfy obligations in the short term for the unrestricted activities of Council. The ratio measures Current Assets (less restricted assets) divided by Current Liabilities (less specific purpose liabilities). The benchmark figure for this ratio is 1.50x. This ratio increased during the 2017/18 financial year to 7.93x and continues to be well above the benchmark ratio.



Debt Service Cover Ratio

The Debt Service Cover Ratio measures the availability of operating cash to service debt including interest, principal and lease payments. The ratio is calculated by dividing the operating result before capital excluding interest and depreciation by total loan payments for the year (principal and interest).

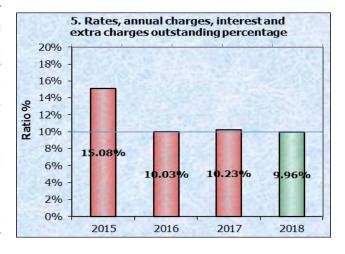
The benchmark figure for this ratio is 2x. Council continues to have sufficient operating cash to service current debt levels.



Rates, Annual Charges, Interest & Extra Charges Outstanding Percentage Ratio

This ratio assesses the impact of uncollected rates and annual charges on Council's liquidity and the adequacy of recovery efforts. The ratio is calculated by dividing rates, annual & extra charges outstanding by rates, annual & extra charges collectible.

The benchmark figure for this ratio is 10%. Council's efforts to continually monitor outstanding rates and annual charges has seen this ratio remain stable at 10% for the last three years which is right on the industry benchmark.



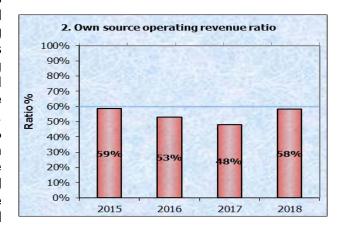
Operating Performance Ratio

This ratio measures Council's ability to contain operating expenditure within operating revenue. This ratio calculated by dividing total continuing operating revenue excluding capital contributions grants and minus operating expenditure bν totalling continuing operating revenue excluding capital grants. The benchmark figure for this rate is 0%. Council's result for 2017/18 was 1.33%.



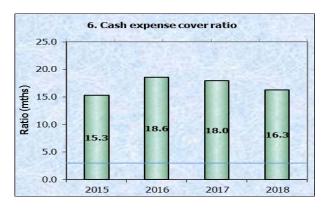
Own Source Operating Ratio

This ratio measures fiscal flexibility. It is the degree of reliance on external funding sources such as operating grants and contributions. This ratio is calculated by dividing total contributing operating revenue less all grants by total continuing operating revenue. The benchmark figure for this ratio is 60%. The ratio for 2017/18 increased to 58% as a result of continued increase on landfill revenue, the addition of revenue from the Caravan Park and additional fee for service work with the RMS. There was a decrease of \$0,967m in Capital Grants and Contributions.



Cash Expense Cover Ratio

This liquidity ratio indicates the number of months a Council can continue paying for its immediate expenses without additional cash inflow. The ratio is calculated by dividing the current year's cash and cash equivalents plus deposits by payments from cash flow of operating and financing activities. The benchmark figure for this ratio is 3.0.





Outback emus

Reserves

The following table represents all transfers in and out of Council's reserves.

Reserves Transfer Schedule 2017/2018				
		Transfer to	Transfer from	
Reserve	Opening Balance	Reserve	Reserve	Closing Balance
	\$'000	\$'000	\$'000	\$'000
Developer Contribution Reserve	547	44		591
Plant Replacement Reserve	2,200			2,200
Future Development Reserve	1,113			1,113
Tip Remediation Reserve	554	349		903
Asset Revaluation Reserve - General	324,616	17,417		342,033
Asset Revaluation Reserve - Water	26,948		3,392	23,556
Asset Revaluation Reserve - Sewer	18,030	252		18,282
Crown Land Reserve	289	7		296
Unexpended Grants Reserve	391		145	246
Capital & Major Project Reserve	1,000			1,000
Domestic Waste Management Reserve (DWM)	105			105
Bank Guarantee Reserve	30			30
	\$ 375,823	\$ 18,069	\$ 3,537	\$ 390,355



Sunrise on ancient gum

INTEGRATED PLANNING AND REPORTING

Asset Management

The Asset Management Plan is an integral part of the Integrated Planning and Reporting Framework. Since adopting its first comprehensive Asset Management Plan in 2013, Council has been compiling a comprehensive data management system based on the benefit, cost and risk of all assets. Council currently has in excess of \$630 million in assets.

It is a challenge to adequately service and maintain assets in the long term. Ongoing dialogue between the Council and its constituents is a key component of Council's asset management strategy.

ASSET CLASS	REPLACEMENT VALUE (000's)
Capital Works in Progress	\$2,725
Plant & Equipment	\$14,811
Office Equipment	\$1,924
Furniture & Fittings	\$278
LAND	
Community Land	\$7,842
Land Under Roads Post 30 June 2008	\$247
Depreciable Land Improvements	\$7,040
INFRASTRUCTURE	
Buildings	\$69,942
Other Structures	\$10,156
Roads	\$180,267
Bridges	\$11,726
Footpaths	\$4,204
Bulk Earthworks	\$190,309
Stormwater Drainage	\$22,650
Water Supply Network	\$54,714
Sewerage Network	\$43,817
Swimming Pools	\$3,000
Other Open Space Recreational Assets	\$639
Library Books	\$289
Other Infrastructure	\$1,827
Tip Assets	\$2,227
TOTAL	\$630,634



Perry Sandhills Wentworth

COMPLIANCE REQUIREMENTS

The following statements are provided in accordance with the Local Government Act 1993 and General Regulation.

Special Rate Variation

In accordance with section 508 of the Local Government Act (NSW), in June 2004, Council was granted approval by the Minister for Local Government to increase its general income to 7.18% from ordinary rates for the periods 2004/05 to 2023/24 to assist with funding the payments on a loan raised to construct a levee bank around Wentworth. The project cost was in excess of \$4 million with \$1 million to be repaid by the ratepayers. A loan was taken out through Local Government Financial Services for the amount of \$1 million with the balance owing as at 30 June, 2018 being zero.

The approval was subject to the following conditions:

- That Council raises \$117,780 by additional rates for funding the principal and interest payments on a loan raised to construct a levee bank around the town of Wentworth; and
- That Council reduces its general income for the 2024/25 rating year by \$114,360 plus the
 equivalent cumulative proportion of this increase from any general variation increases or
 any special variation increases approved for the 2005/06 to 2023/24 rating years inclusive.
- A tourism special rate of \$10 per assessment was approved by the Minister for the operation
 of the accredited Visitor Information Centre. The Council clearly reports the outcomes and
 expenditures incurred in its annual report for the term of the variation. This levy raised
 \$38,120.

Rates and Charges

In accordance with both Clause 132 of the Local Government (General) Regulation 2005 and the provisions of the Local Government Act 1993 (NSW), details of the rates and charges written off during the 2017-2018 rating year are presented below:

Rates and	\$15,758.42
Charges	
Debtor Charges	Nil
TOTAL	\$15,758.42

Financial Assistance Provided

In accordance with Clause 217 of the Local Government (General) Regulation 2005, Council advises the amount contributed or otherwise granted under Section 356 was \$139,663.39 for the 2017/18 financial year.

Private Works

In accordance with Section 67 of the Local Government Act and Clause 217 of the Local Government (General) Regulation 2005, Council advises that no subsidised work was carried out by Council on private land.

Payment of Expenses and Provision of Facilities

In accordance with Clause 217 of the Local Government Act (General) Regulation 2005, details of the total cost of the payment of expenses and the provision of facilities to Councillors in

relation to their Civic Functions for the year ending 30 June 2018 as reported in the audited financial report is \$46,355.

Summary of Total Costs as Reported in the Audited Financial Report

Councillor Expenses – Mayoral fees	\$25,520
Councillor Expenses – Councillor fees	\$104,128
Councillors' Expenses (including Mayor) – other, excluding fees	\$102,338
above	
TOTAL	\$231,986

Councillor Payment of Expenses and Provision of Facilities

TOTAL	\$46,355
cash benefits	\$644
Total amount payable for way of fringe benefits tax for such non-	
Carer expenses	Nil
Expenses of any spouse or partner	Nil
Overseas visits by Councillors	Nil
Interstate visits by Councillors	Nil
Training of Councillors and provision of skill development	\$1,830
Attendance of Councillors at conferences and seminars (inc. travel)	\$34,469
Telephone calls made by Councillors	Nil
Provision of dedicated office equipment	\$9,412

Legal Proceedings 2017/18

TOTAL	\$19,146	
Native Title	\$357	Ongoing
Planning Matters (finalised)	\$1,600	Ongoing
Purchase/Sale of Property	\$3,079	Finalised
Reserves	\$1,100	Ongoing
Contract Advice	\$1,989	Finalised
Outstanding Rate Collection (ongoing)	\$11,021	Ongoing

DECISION MAKING

Council's Committee Structure

During the 2017/18 financial year, Council continued to utilise a robust committee structure in addition to a number of user groups. These user groups enable Council undertake focussed community engagement that is specific to a particular purpose or need.

LISTING OF COMMITTEES AND USER GROUPS			
s355 Committees	Meeting Frequency	Council Delegate(s)	Other Members
PS Ruby s355 Committee	Monthly (2 nd Tuesday)	Mayor, Cr. Heywood, Cr. Evans and Cr. Nichols	Approved community members
Committees of Council (public meeting)	Meeting Frequency	Council Delegate (s)	Alternate Councillor(s)
Council Roads and Road Safety Committee	Min. Quarterly	Mayor, Cr. Wheeldon, Cr. Heywood and Cr. Elstone	N/a
Advisory Committees (not open to the public)	Meeting Frequency	Council Delegate(s)	Other Members
Internal Audit and Risk Management Committee	Min. Quarterly	Mayor, Cr. Nichols, Cr. Nunan and Cr. MacAllister	General Manager and his nominated delegate(s).
Floodplain Risk Management Committee	As required	Mayor, Cr. Heywood, Cr. Wheeldon, and Cr. Elstone	Director Health and Planning, external members
Australia Day Committee	As required	Mayor, Cr Heywood, Cr Nichols, Cr Nunan	General Manager and his nominated delegate(s)
Cemeteries Committee	As required	All Councillors	General Manager and his nominated delegate(s)
Waste Facilities Advisory Committee	As required	Mayor, Cr Elstone, Cr Nichols, Cr Heywood	General Manager and his nominated delegate (s)
Willowbend Advisory Committee (est. 7/2/18)	As required	Mayor, Deputy Mayor, Cr Heywood	Director Finance & Policy Tony & Ana Smith
User Groups	Meeting Frequency	Delegate(s)	Alternate Councillor(s)
James King Park User Group	When required	Mayor, Cr. MacAllister and Cr. Evans	N/a
George Gordon Oval User Group	To be advised	Cr. Nunan and Cr. Elstone	N/a
Carramar Drive Sporting Complex User Group	When required	Mayor and Cr. MacAllister	N/a
Wentworth Showgrounds User Group	When required	Cr. Heywood and Cr. Nichols	N/a
Wentworth Sporting Precinct User Group	To be advised	Cr. Elstone and Cr. Heywood	N/a

External Committees

External Committees provide Councillors with the opportunity to stay in touch with the interests and needs of established bodies within the community. On an annual basis Council determines which external bodies it will participate in, with at least one Councillor being nominated as the Council representative for each Committee. Councillors regularly provide delegate reports to Council in order to keep Councillors informed of wider community issues.

Committee	Meeting Frequency	Nominated Representative(s)
Arts Mildura	When required	Cr. Evans
Association of Mining Related Councils	4 per annum	Mayor
Australian Inland Botanic Gardens	When required	Cr. MacAllister
Bottle Bend Local Community Trust Board	When required	Cr. MacAllister (Cr. Nichols as alternate)
Bush Fire Management Committee	Twice per annum	Cr. Wheeldon (Cr. Elstone as alternate)
Central Murray Transport Forum	Quarterly	Cr. Evans;
ClubGRANTS Category One (1) Funding Committee	Twice per annum	Mayor
Community Safety Precinct Meeting	When required	Cr. Nichols
Far West Advisory Committee	When required	Mayor
Joint Organisation – Broken Hill, Wentworth, Balranald, Central Darling (to be ratified)	TBA	Mayor (Interim Chair)
Joint Regional Planning Panel	When required	Cr. Elstone (Cr. Nunan and Cr. Wheeldon as alternates)
Murray Darling Association (Region 4)	When required	Mayor Hederics (Chair); Cr. MacAllister
North West Rail Alliance	When required	Cr MacAllister
Public Libraries NSW	Twice per annum	Cr. Wheeldon
Riverina & Murray Organisation of Councils (RAMROC)	Min. 4 per annum	Cr. Nichols
Wentworth Regional Tourism Inc.	Monthly	Cr. Wheeldon (Cr. Nichols as alternate)
Wentworth Shire Liquor Accord Committee	When required	Cr. Nichols
Western Division Group of Councils	Min. 3 times per annum	Mayor, noting that Cr. Nunan is already a member of the executive committee.

Community Consultation

Council has held Council meetings in Buronga/Gol, Dareton and Pooncarie to give residents the opportunity to attend and have also made several documents, plans and policies available for public comment.

OUR WORKFORCE

Workforce Management

Effective workforce planning ensures that we have the ability to provide an appropriately skilled workforce to meet future changes, challenges and provide expanded services. The Wentworth Shire Council workforce plan is designed to continue to recruit and retain staff with the appropriate values and knowledge to support the changing work environment whilst strengthening relationships to efficiently deliver services at an expected high standard.

National Local Government Workforce Strategy 2013-2020

The National Local Government Workforce Strategy 2013-2020 has introduced eight strategies and associated actions that are designed to form a consistent national methodology for workforce development and planning, in order to encourage a strategic approach to meeting current and emerging challenges. The eight strategies are;

NATIONAL LOCAL GOVERNMENT WORKFORCE STRATEGY 2013-2020

Improving workforce planning and development.

Promoting Local Government as a place-based employer of choice.

Retaining and attracting a diverse workforce.

Creating a contemporary workforce.

Investing in skills.

Improving productivity and leveraging technology.

Maximising management and leadership.

Implementation and collaboration.

Wentworth Shire Council adopts the same broad vision of the National Strategy, namely to ensure we have:

- The workforce capability we require for a productive, sustainable and inclusive future
- The capacity to develop and use the skills of our workforce to meet the needs and aspirations of our communities.

Future workforce planning at the Wentworth Shire Council will be aligned directly with these strategies, specifically those actions that can be implemented at a local level.

Equal Employment Opportunity (EEO) Plan

The objective of Council's EEO policy is to ensure there is no discrimination relating to the characteristics listed under the Equal Opportunity Act 2010 such as race, colour sex, marital status, parenthood, physical or mental impairment, age, religion or political affiliation, gender identity and sexual orientation. Further objectives include ensuring the workplace is free from bullying and harassment.

Senior Staff Remuneration

In accordance with Clause 217 of the Local Government Act (General) Regulation 2005, details of the total remuneration packages of all senior staff members are show in tables A and B below and are expressed as the gross remuneration (not of the individual members). For reporting purposes the senior staff members are the General Manager and the three Directors.

TABLE A – GENERAL MANAGER

Total value of the salary component of the package	\$167,251
Total amount of any bonus, performance or other payments that do not form part of the salary component	Nil
Total amount payable by way the employer's contribution or salary sacrifice to any superannuation scheme to which the general manager may be a contributor	\$43,625
Total value of any non-cash benefits for which the general manager may elect under the package	\$8,000
Total amount payable by way of fringe benefits tax for any such non-cash benefits	\$6,477
TOTAL	\$225,353

TABLE B – SENIOR STAFF (DIRECTORS)

Total value of the salary component of their packages	\$494,883
Total amount of any bonus, performance or other payments that do not form part of the salary components of their packages	Nil
Total amount payable by way the employer's contribution or salary sacrifice to any superannuation scheme to which any of them may be a contributor	Nil
Total value of any non-cash benefits for which any of them may elect under the package	Nil
Total amount payable by way of fringe benefits tax for any such non-cash benefits	Nil
TOTAL	\$494,883



Wentworth Shire Council was proud to congratulate Roy 'Locky' Harvey on reaching his 50th year of employment in January 2018. An incredible achievement. and one which is acknowledged as unlikely to be beaten. Congratulations Locky!

FRIDAY FERRUARY 9, 2018 MILDURAWEEKLY.COM.AU

NEWS 9

'Locky' chalks up 50 years of public service with WSC

By Vinnie Rodi

∨Innie.rodi@mildura
 @MilduraWeekty

FIFTY years is a significant amount of time to spend in any workplace, not to mention being an incredible achievement to boot! For modest and unassuming Wentworth Shire Council Principal Technical Officer, Roy "Locky" Har-

rechnical Officer, Roy Locky Har-vey, 68, his recent 50th anniversary as a Council employee proved just another day at the office, despite his colleagues' best efforts to mark the

And it's a career that Wentworth Shire Councillors feel is worthy of further recognition, with Council voting on Wednesday night to nomi-nate 'Locky' for a Public Service

"I've just always been thankful for the opportunity to work to be honest!" 'Locky' joked this week. "I've been very lucky to be honest, with the Shire acknowledging the milestone with a morning tea, which gave me the chance to share some

gave me the chance to old war stories. "Once you start those stories it's hard to stop!

When it comes to being nomi-nated for a Public Service Medal, 'Locky' believes his longevity and success in the role is more a result of

the people around him.

"It's just not me who has achieved this milestone, it's the people around me," he said. "They are the ones that give you the incen-tive to give your all and continue to improve, and I've worked with some

great people over the journey."

'Locky' (as Roy is more commonly known across the Shire) is a
Wentworth resident born and raised,



and commenced employment with Wentworth Shire Council on Janu-ary 30, 1968, at the age of 18. He started as a Junior Engineer-

ing Draftsman - a profession he considered more a "craft" than a job. "I had just finished attending

boarding school in South Australia, and had completed a leaving equiva-lent at the time, and became trained at school mainly in drafting," he

said.
That sort of speared me into the craft. I enjoyed it, and when I first started we used to work on planning roads, and to me that was a work of

'Locky' soon progressed to Junior Engineering Assistant, and over the years has held several other roles including that of Survey Draftsman, Assistant Health and Building Inspector, Engineering As-sistant, Team Leader Civil Works and Principal Technical Officer his current role.

Through his employment, 'Locky' has also served with no less than 13 Shire engineers and six Shire Clerks or General Managers (as they

are now known)!

"I've been able to enjoy great
variation in my work, from working
on roads to drains, curb designs –
which has been the most satisfying aspect of the job at times - a little bit of sewer work, and even worked in the building game for six or seven years," he said. Through his working career

 MILESTONE MAN: Wentworth Shire Council Principal Technical Officer, Roy 'Locky' Harvey has chalked up a rare working milestone for today's day and age - 50 years spent with the one employer! Locky is pictured at the Buronga Wetlands – one of countless projects ac the Shire that he has played a part in. Photo: PAUL MENSCH

livering or overseeing multiple projects including construction of the Wentworth Levy Bank, the East Wentworth Sewer, the establishment of the Coomealla Memorial Gardens, the creation of the Buronga Wetlands and the Pomona and Poonca rie halls, and a water filtration plan within the Shire just to name a few.

In fact, given the time that 'Locky' has been with Council, he has likely been involved – in some way, shape or form – in the creation of most of the region's infrastructure

assets.
"I take great pride in some of the projects I've been involved in,"
'Lodky' said. "I'm also my worst publicist at times, and always put pressure on myself to be better.

"It's definitely been a growing process for me, and a pretty good

learning process too.

"I've enjoyed every task I've undertaken over the journey, and no one project really stands out, as they're hard to compare to one an-

they re hard to compare to one another.

"The Buronga Wetlands is a project that always springs to mind however, as it was designed by an environmentalist in Sydney. We were given a plan and told to build it – it was a bit of a one off was a bit of a one-off.

"We pegged it out and built it, and took a concept and turned it into a reality. And it worked!" In addition to his 50-plus year

career with Council, 'Locky' is also a

the community. He is a former recipient of the Australian Fire Ser-vices Medal for his involvement with NSW Fire and Rescue, and has been involved in the community through various community boards

As is the case with anyone in their 60s, retirement is fast becoming a common topic of discussion for 'Locky'. However, he said he was unsure when he may consider slow-ing down.
"I don't really know how I want to retire yet," 'Locky' said. "My wife

is desperate to get a caravan and trav-el around Australia, but I don't know if I'm ready for that yet!"

m ready for that yet: Wentworth Shire Council general manager, Peter Kozlowski, said 'Locky' deserves any plaudits that come his way.

"It's an incredible achievement (50 years with Council) - something that you don't see a lot of nowa-days," he said.

days," he said.

Mr Kozlowski also confirmed
that Council would push ahead
"as soon as possible" with 'Locky's
nomination for a Public Service

"That may be as soon as the Queen's Birthday honours list this year," he said. "We'll just have to see when the cut-off for nominations are and go from there.

"Locky is a very deserving nom-inee, and has been a fantastic con-tributor not just to Council, but the

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COMMUNITY LIFE

Our Library Services

Wentworth Shire Council (WSC) operates libraries in Wentworth, Dareton and Buronga and provide an outreach branch at Pooncarie. The libraries are spaces where everyone is welcome and can participate. You can borrow books, CDs, DVDs and magazines, or use our e-resources to find information. You can read for pleasure, study, look for jobs, or learn a new skill. There is expert help on hand if you need it.

Connect to the digital world using our public access computers and free wifi. You can attend a computer class, access a range of online resources to get help with school assignments, learn a language or trace your family tree.



I'm a little teapot!

We offer a wide range of programs and events. There are fun things for children to do including Toddler Story Time, School Holiday Activities and Reading Programs. Our libraries are vibrant and friendly spaces for people of all ages to enjoy.

Our libraries have a current membership of 4,008 who borrowed 16,140 items in the last financial year. 2,973 free hours of computer usage were provided with 1,858 hours spent searching the internet and 597 hours of Genealogical research undertaken.

4,317 participants attended 532 programs that were delivered from our Libraries. These programs included School Holiday Activities, Toddler Story Time, Book Clubs, Summer Reading programs, Craft, Walking groups, Tai Chi and Historical interest groups.

Major achievements for this financial year has been the opening of the new Buronga Library Branch at the Midway Service Centre, the "What Do You Love About Your Libraries" consultation sessions and the acquisition of new furniture at the Wentworth and Dareton Libraries.

Membership of the Wentworth Shire Libraries remains free.





Toddler Craft

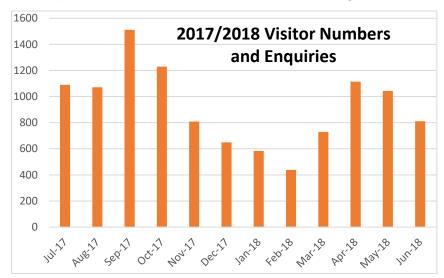
Visitor Information Centre

Wentworth Shire Council local government area continues to be a central meeting point for people who are travelling up to the 'red centre', Broken Hill or further up to the Northern Territory and Queensland.

Staff at the Accredited Visitor Information Centre (AVIC) field a variety of enquiries from people seeking information about accommodation and meals, through to providing maps and information about whether or not unsealed roads are open or closed. Across the course of a year, typically the AVIC staff will meet visitors from all across the nation, plus a good measure of international tourists who visit this region to enjoy our unique two rivers junction, the red sand dunes, abundant flora and fauna, and above all, to understand Australia's unique culture and landscapes, including Mungo National Park.

The Visitor Centre assumes numerous other activities such as:

- Offering a supporting administration role for local community groups assisting with the promotion and ticket sales for events held in the Shire
- Development of new Shire tourism Maps and Directory
- Active participation in the regional tourism promotional groups
- Regular attendance at Destination Management meetings and workshops
- Management of community bookings and activities held in the Memorial Rooms & Wentworth Showgrounds
- Facilitating educational tours for schools and tour groups
- Introduction for the trial of the first Recreational Vehicle area opened in the Shire
- Updating all local town brochures, community groups and businesses in need of supporting advertising material
- Hosting of the nationally accredited Women of The River Country Exhibition
- Participation in Regional Tourism Websites to provide current and accurate information
- Further development of social media for the Wentworth Region



Tourist numbers to the Wentworth Shire Council area continue to be steady and following the usual trends.



AVIC Staff - Midway Seniors Expo - 26 June 2018



AVIC Staff - Mungo National Park - 21 May 2018



AVIC Staff - Riverland Tourism Forum - 2017

Companion Animals Act 1998 and Companion Animals Regulation 2008

The details of impounded companion animals are compiled in a database register. This data is then uploaded onto the NSW Companion Animals website Survey of Council's seizure activity for dogs and cats.

The database is updated as animals are impounded or released. All animals released to their owners, sold or sent to rescue are microchipped before leaving the pound. All dog attacks are also recorded under the Dog Attack function on the NSW Companion Animal website.

During the 2017/18 financial year, Council has continued its strong working relationship with many rescue groups including Second Chance Animal Rescue and Starting Over Dog Rescue. Council's relationship with these groups is a necessary one; evidenced by the number of rescued animals.

Companion Animal Community Education Programs and Desexing

Responsible pet ownership and community education programs within our Local Government Area are important to Wentworth Shire Council. This includes information about the importance of desexing, vaccinations, microchipping and registration of pets.

Although desexing is not a requirement when selling a dog from the pound, we do offer a service through our local rescue groups where the animal is released to the group for desexing and vaccination. The animal is then re-homed by the group at a charge which covers the veterinary work.

Information about Wentworth Shire Council's Companion Animal Services were on display at the Wentworth Show. Further information about desexing, registration and vaccinations is available on the Council's website or by calling our Customer Service team.

Section 64 Requirements

Companion animals which are seized by Council's Companion Animals Officer and are not permanently identified, are conveyed to the Buronga animal shelter where they are kept for seven days. Photographs of unidentified dogs and cats are placed on Council's website to assist with animals being reunited with their owners. All identified cats and dogs are kept for 14 days and every effort is made to contact the person to whom the animal is microchipped.

A notice of seizure is sent via post, and all listed telephone numbers are called including emergency contacts and an email is sent. Although most seized companion animals are successfully reunited with their owners, there is a very small number that are rehoused.

Within the Local Government Area, over the 2017/18 financial year, all complaints relating to companion animal management were investigated by Council's Companion Animals Officer.

Off Leash Areas

Wentworth Shire Council understands the need to provide an off-leash area for dogs to run freely, and investigations will be undertaken in the future to find a suitable location which is away from livestock and major arterial roads.

Funding Companion Animal Activities

The total amount of expenses associated with Council's companion animal management and activities was \$194,811. The expenditure covers animal shelter maintenance, veterinary service, operating costs and salaries.

SEIZED, ABANDONED OR STRAY AND SURRENDERED						
Cats		Dogs		Total		
112		241			353	
		RETURNED	TO OWNER			
Cats		Do	gs	Total		
4		8	86		90	
SOLD, EUTHANISED OR RELEASED TO RE-HOMING GROUP				GROUP		
	Cats		Dogs		Total	
Sold	0		0		0	
Re-homed		24	139		163	
Euthanised		84	16		100	

Swimming Pool Safety

DETAILS OF INSPECTIONS OF PRIVATE SWIMMING POOLS		
Number of inspections of tourist and visitor accommodation	Nil	
Number of inspections of premises with more than 2 dwellings	Nil	
Number of inspections that resulted in issuance a certificate of compliance under section 22D of the Act.	4	
number of inspections that resulted in issuance a certificate of non- compliance under clause 18BA of the Regulation	6	
*Reference: Swimming Pools Act 1992, s 22F(2); Swimming Pools Regulation 2008; (SP Reg) cl 18BC		

Development Applications

In 2017/18 approvals for new dwellings fell by 11.1 % however the total number of Development Applications (DAs) approved was 47 more (31.5 % higher) than in the preceding year. There were 26 subdivisions approved (an increase of 52.91 %) with 32 new lots of land created.

Planning and Development Comparative data			
Year	16/17	17/18	
Total DA's Determined	149	196	
New Dwellings	50	45	
DA's for Subdivision	17	26	
Lots Created	37	32	

COMMUNITY LIFE







Fireworks display on Christmas Eve from the Darling River Bridge in Wentworth - Wentworth Rotary



Raising the Australian Flag at breakfast held at Buronga Wetlands



Mayor Hederics with Australia Day Citizen of the Year, John Waters





ANZAC Day Observances



Citizenship Ceremonies: Mayor Melisa Hederics conferred Australian Citizenship to Jagjeet Kaur, Isana Daengkul and Jinna Bibon in a ceremony conducted at the Council Chambers building. They were made to feel welcome by inviting their friends and family to the event.

Fire Brigade Facility Extensions

This year Wentworth Shire Council and the NSW Rural Fire Service (RFS) joined forces to fund extensions to the Curlwaa and Pooncarie Fire Brigade. The extensions will ensure that volunteers are able to meet the demands of their role with the RFS and that the Brigades are operating in line with the RFS Standards for Rural Brigades.

Curlwaa Fire Brigade Extension

Supplemented by grants from RFSA, Wentworth Services Club and Coomealla Memorial Club, Curlwaa Fire Brigade have facilities which now include a meeting room, kitchen, office and bathroom.

Pooncarie Fire Brigade Extension

Supplemented by grants from RFSA, the Pooncarie Fire Brigade now have facilities which include a meeting room, kitchen, office and bathroom.





WENTWORTH SHIRE YOUTH EXPO - MAY 2018

Commencing late 2017, Mayor Melisa Hederics engaged with representatives from schools across the Shire to plan the Youth Expo. The driving intent behind the Expo was to showcase to students in grades 5 and 6 and years 7 and 8, how their community could support them as they transition into high school and into the middle years of secondary school.

The Expo was held at the newly refurbished Midway Centre in Buronga – Gol Gol, where students were given opportunity to engage in workshops and exhibitions which showcased positive directions, and reinforced skills to help them deal with real-life challenges such as bullying, the influence of social media and mental health issues.

To ensure that every student is able to attend, Wentworth Shire Council (WSC) made it a free event, and WSC was grateful to local businesses and organisations for their generosity in helping achieve this.



The program on the day included two 'break-out' sessions of sport and art, and keynote speakers Shantelle Thompson, Constable Ben Kelly and Intereach, in addition to exhibitors showing the types of organisations that the 240 students can get involved with within the community.

It is hoped that this Expo will become a Shire tradition.

WENTWORTH SHIRE SENIORS EXPO - 26 JUNE 2018

The Wentworth Shire Council's Seniors Expo was held on Tuesday 26th June 2018 at the Midway Centre, Midway Drive, Buronga. The event was hosted in partnership with the Roads and Maritime Services as part of their Roads Safety program.

Mayor Melisa Hederics opened the event which celebrated the contribution older people make to our community and had a focus on wellbeing through engagement. This free event gave Seniors the opportunity to meet with health and aged care providers, community groups, leisure and lifestyle services.

Also in attendance were officers from Roads & Maritime Services who presented their "On the Road 65 Plus - Staying Independent and Safe campaign". A Crime Prevention Officer from the NSW Police Force presented 'Safety in the Community'.

Free transport was provided to ensure everyone had access to attend the event. Light refreshments, live music, demonstrations and activities were held.

The Expo was so successful that there are plans to hold them on regular intervals to ensure that our Seniors are kept as informed as possible about the support within their community.





PROJECTS GALLERY



James King Park Upgrade



Dareton Boat Ramp Access



Bridge upgrade in Pooncarie



Gol Gol Highway Works as seen from the water tower



Creating a tranquil space at Wentworth Cemetery





New pathways at Curlwaa Shared-way

Midway Centre upgrade

Council undertook a \$2.8million refurbishment of the Midway Centre in Buronga. This was made possible with \$500,000 Federal Government funding through the National Stronger Regions Fund, \$150,000 State Government funding for the library relocation and Council's own contributions in excess of \$2.3 million.





The redevelopment allowed us to relocate the Buronga Library from a small rented shopfront in Buronga to a spacious facility within the Service Centre.

Additionally, Council has also taken the opportunity to expand its customer service presence into the Service Centre to ensure that we adequately cater for the needs of this growing community.

The refurbished facility can host large conferences with a seating capacity for 700 people. It is also an ideal venue for community meetings, able to connect people in other regions with its state of the art video conferencing facilities. Local basketball and netball clubs have also benefitted with access to a first class stadium.





SUNDRY STATUTORY INFORMATION

Public Access to Information

In accordance with Section 125 of the Government Information (Public Access) Act 2009 (GIPA) and regulation, the number of GIPA requests for the year are reported in the table below.

GIPA applications must be made in writing using the Council's application form which can be downloaded from the website. There is a \$30 (GST exempt) application fee applicable to all GIPA requests, which relates to one hour of processing time; additional hours can be charged at \$30 per hour.

Applications of a personal nature are entitled to 20 hours of processing time after which a \$30 per hour fee will apply. Processing time is the time taken to access local information, determine the application and undertake any required consultation and photocopying.

GIPA Report 2017 - 2018	
Number of GIPA requests received	6
Number of contraventions by Council of an information protection or of a privacy code of practice, or disclosure of personal information kept in a public register under Part 5 Section 33	Nil

Corporations in Which Council Participated

In accordance with Clause 217 of the Local Government (General) Regulation 2005, Council advises that it has nothing to report.

Corporations in which Council Held a Controlling Interest

In accordance with Clause 217 of the Local Government (General) Regulation 2005, Council advises that it has no controlling interest in any corporations, partnerships, trusts, joint ventures, syndicates or other bodies.

Contracts Awarded in the Financial Year

In accordance with Clause 217 of the Local Government (General) Regulation 2005, details of each contract awarded for amounts greater than \$150,000 are provided in the table below, which lists the name of each contractor, the nature of the goods or services supplies and the total amount payable under the contract.

AWARDED CONTRACTS GREATER THAN \$150,000 20	17 - 2018
BigAzz Building Projects Pty Ltd – James King Park Works	\$274,291
Sunraysia Petroleum – Supply of Bulk Automotive Fuel	As per schedule of rates
Mawsons – Supply of Material – Road Works	\$552,836
Ausroad Systems – Supply Truck Mounted Blower Type	\$422,830
Oz Linemarking Pty Ltd – Road Line Marking	\$197,019

Local Government Act 1993 and General Regulation Requirements

A statement detailing the stormwater management services provided if levied (Clause 217(1)(e):

Wentworth Shire Council is not required to provide a report in relation to stormwater management services as it does not levy a charge for such services.

State of the Environment Report

The annual report of a council in the year that an ordinary election of councillors to be held must include a report as to the state of the environment in the local government area in relation to such environmental issues as may be relevant to the objectives for the environment established by the community strategic plan s428A(1):

Does not apply, 2017-2018 was not an election year.

Report on Capital Work

(Report on certain proposed capital works projects where a capital expenditure review had been submitted - OLG Capital Expenditure Guidelines).

There are no capital works projects that require reporting under the Capital Expenditure Review guidelines during 2017/18.

Compliance with an Effect on Planning Agreements

Particulars of compliance with an effect of planning agreements in force during the year s93G(5):

Council is party to a planning agreement commonly referred to as the 'Grand Junction Irrevocable Undertaking'. This agreement came into effect on 28 April 2017 as part of a planning proposal to amend the Wentworth LEP 2011. The effect of the agreement allows for the subdivision of land north and south of Pomona with dwelling entitlements through the relinquishment of dwelling approvals and entitlements on lots that are not a part of the subdivision.

Compliance with this agreement is manageable as all lots to be relinquished are listed in the agreement. The Grand Junction Irrevocable Undertaking will be in effect for several years until the complete subdivision is finalised and all dwelling approvals and entitlements are relinquished.

Recovery and Threat Abatement Plans

Councils identified in a plan as responsible for implementation of measures including in the plan, to report on actions taken to implement measures as to the state of the environment in its area s220ZT:

Council, to its knowledge, is not identified in a recovery and threat abatement plan as being responsible for implementation measures under the Fisheries Management Act 1994; therefore a report is not required.

Public Interest Disclosure Act 1994 and Regulation

Under s.31 of the Public Interest Disclosures Act, the following report is provided:

	THE PUBLIC INTEREST DISCLOSURES REGULATION 2011, REQUIRES THE FOLLOWING INFORMATIONTO BE INCLUDED IN THE PUBLIC INTEREST DISCLOSURE ANNUAL REPORT.		
REQUIREMENT STATISTIC			
(a)	The number of public officials who have made a public interest disclosure to the public authority	NIL	
(b)	The number of public interest disclosures received by the public authority in total and the number of public	NIL	

	interest disclosure received by the public authority	
	relating to each of the following:	NIL
	i. Corrupt conduct	NIL
	ii. Maladministration	NIL
	iii. Serious and substantial waste of public money	
	or local government money (as appropriate)	NIL
	iv. Government information contraventions	NIL
	v. Local government pecuniary interest	
	contraventions	
(c)	The number of public interest disclosures finalised by	NIL
	the public authority	
(d)		A copy of Council's Reporting
	Whether the public authority has a public interest	of Public Interest Disclosures
	disclosure policy in place	Policy is available on Council's
		website:
		www.wentworth.nsw.gov.au
(e)	What actions the head of the public authority has taken	The latest version of Council's
	to ensure that his or her staff awareness responsibilities	policy was reviewed by Council
	under section 6E (1) (b) of the Act have been met.	on 28 June 2017 and is
		available on Council's website.
		Information on policies and
		procedures are also included
		in Council's corporate
		induction program.

Carer's Recognition Act 2010

Does not apply to Wentworth Shire Council.

DISABILITY INCLUSION ACT

In August 2014 the NSW Disability Inclusion Act 2014 was passed. This Act requires Local Government Areas (LGAs) across New South Wales (NSW) to develop a Disability Inclusion Plan which, when implemented, will make changes which will assist persons with a disability to participate fully in our communities.

NSW Local Government Integrated Planning Framework - NSW Disability Inclusion Act

The NSW Disability Inclusion Act 2014 provides guidance to Local Government organisations to plan the more efficient way to ensure public access for all.



Local Government Integrated Planning and Review Cycle
NSW Disability Inclusion Action Planning Guidelines Local Government

Community Consultation

Wentworth Shire Council is made up of the following towns and irrigation areas; Wentworth, Dareton, Coomealla, Pomona, Mourquong, Monak, Trentham Cliffs, Pooncarie, Buronga, Gol Gol, Menindee, Ellerslie and Curlwaa. Some of these towns are classified as villages, and the entire population of 6,833 spread across the 26,000 square kilometres makes for one of the most sparsely populated rural council areas.

Community consultation was held to obtain feedback from the community with respect to a lack of disability access to buildings, public open spaces and with the expectation that ideas for resolutions may be received. The feedback has been incorporated into the Plan.

Goals for the Wentworth Shire Council

Pending formal adoption by Council, Wentworth Shire Council has come up with the following plans and actions:

GOAL 1: POSITIVE ATTITUDES AND BEHAVIOUR

To promote positive community attitudes and behaviours towards people with disability both internally and externally, and deliver an organisation culture which fosters fairness and equity in the provision of its works and services

provision of its works and services			
	STRATEGY	ACTION	
Strategy 1.1	Ensure that public consultation is undertaken and that residents know that their opinion, input and	Action 1	Consultation: to actively consult with disability groups and support services to ensure best service delivery
	feedback is important to the Plan	Action 2	Surveys and feedback: to ensure that there is information available on the Wentworth Shire Council website for people to give their feedback on areas needing improvement or with ideas to ensure inclusivity within our local government region
Strategy 1.2	To encourage all businesses within the local government area to become aware and invested in the need to support and promote disability access.	Action 1	Business Partnerships: to engage local business and encourage them to promote themselves as a disability friendly environment, including accommodation houses
Strategy 1.3	To ensure that people with a disability and their carers are included in service delivery	Action 1	Support: to provide a method of support for carers living in our community through referral to existing services and to examine the need for future services
Strategy 1.4	Community Event	Action 1	IDP: add the annual celebration for the International Day for People with a Disability to the Shire calendar and celebrate with an appropriate day of inclusive celebrations for all ability in December

GOAL 2: CREATING LIVEABLE COMMUNITIES

Work to continuously improve accessibility, inclusivity and liveability within Wentworth Shire Council

Council			
	STRATEGY	ACTION	
Strategy 2.1	Identify and remove barriers to entry to ensure inclusion within our community by all residents is	Action 1	Aids: to install where necessary and able to be done; grab rails, ramps and wider doorways to public spaces and buildings
	achievable	Action 2	Convenience: to ensure that there are sufficient public conveniences with disabled access
		Action 3	Transport: to examine current public transport options for residents and to actively survey and seek funding to ensure that the public transport servicing our locality has adequate disabled access
		Action 4	Companion Card: Wentworth Shire Council to undertakes steps to become an affiliate of the National Companion Card Program
Strategy 2.2	Provide accessible information about our community and Wentworth Shire Council services in a format appropriate for all	Action 1	Information: to provide a map of our local government area showing all towns and stops where there disability friendly facilities such as toilets, parks, public buildings and disabled parking places are located
Strategy 2.3	Wentworth Shire Council will ensure that all public buildings and spaces are able to be accessed by all	Action 1	Safety: to ensure that there are adequate pedestrian crossings and that footpaths and safety islands are well maintained and safe for use by all
		Action 2	Parks: to explore the viability of creating a park for children with all abilities
		Action 3	Libraries: ensure that all public libraries have large-print and audio books available for borrowers

GOAL 3: SUPPORTING ACCESS TO MEANINGFUL EMPLOYMENT

Creating meaningful opportunities for people with disability to obtain and maintain employment with Wentworth Shire Council and to support employment opportunities for people within the broader community

STRATEGY		ACTION	
Strategy 3.1	To ensure that Wentworth Shire Council provides assistance with access to meaningful employment	Action 1	Students: Contact Coomealla High School and talk with careers advisors and discuss possible work experience and volunteer programs for students with a disability
		Action 2	Work ready: Promote to businesses in our local government area the benefits of hiring a person with a disability
		Action 3	ADE: Explore avenues of availability for the establishment of an Australian Disability Enterprise (ADE)

GOAL 4: BETTER SYSTEMS & PROCESSES Provide a person centred approach to feedback and complaint handling across our service areas **STRATEGY ACTION** Wentworth Shire Council will Strategy 4.1 **Action 1** Data Capture: to undertake an audit of all ensure that it continues to be a public spaces under the control of Wentworth Shire Council to determine the proactive organisation in the delivery of services which cater for accessibility of these spaces and to create all residents in our community a maintenance/infrastructure project to improve them **Action 2** Technology: to ensure that information regarding Wentworth Shire Council's Disability Inclusion Plan is available to the public via the website Strategy 4.2 Wentworth Shire Council will **Action 3** Advocacy: to ensure that there is an ensure that there is a clear avenue for advocacy for people with a complaints process available for disability people with a disability Action 1 Strategy 4.3 Wentworth Shire Council will Communication: Review current ensure that it able to communicate communications to ensure to include a variety of formats – TTY/Easy English etc effectively to the public